

Illinois Emergency Operations Plan

ESF-16 Recovery

Illinois Emergency Management Agency and
Office of Homeland Security

September 23, 2026



Illinois Emergency Management Agency
and Office of Homeland Security



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State of Illinois Managed Plan Emergency Support Function (ESF) #16 Recovery

Title	ESF – 16 Recovery	
Managing Division/Branch	Division of Operations	Strategic Planning – Inter-Agency Strategic Planning Cell (ISPC)
Drafted/Evaluated	The ISPC, in coordination with the ESF planning group.	November 2023
Evaluated Against	1. Prior version, if applicable. 2. Federal statutes and regulations. 3. State statutes and administrative codes. 4. Federal, state, and IEMA-OHS policies and directives. 5. National Preparedness Goal 6. National Response Framework 7. FEMA Community Lifelines 8. National Disaster Recovery Framework (NDRF) 9. IEMA-OHS policies, plans, and common definitions list. 10. Corrective actions from After-Action Reports (AARs) and real-world events where this ESF was engaged.	
Plan Type	☒ New ☐ Revised	
Branch Manager Review and Approval	Scott Gauvin, Manager of Strategic Operations and Preparedness	July 7, 2026
Senior Official Review and Approval	Theodore “Ted” Berger, Director Clayton Kuetemeyer, Deputy Director Christopher Dodd, Chief of Operations Louise Conway, Chief Legal Counsel	September 23, 2026
Supersedes	August 2021, Long-Term Community Recovery Annex	



State ESF - # 16 Coordinator	Support Agencies & Organizations
Illinois Emergency Management Agency & Office of Homeland Security	American Red Cross (Red Cross) Illinois Department of Human Services (IDHS) Illinois Department of Public Health (IDPH) Illinois Department on Aging (IDoA) Office of the Illinois State Fire Marshal (OSFM) Illinois Department of Natural Resources (IDNR) Illinois Department of Commerce and Economic Opportunity (DCEO) Illinois Department of Innovation and Technology (DoIT) Illinois Voluntary Organizations Active in Disaster (IL VOAD)
Primary State Agencies & Organizations	
Illinois Emergency Management Agency & Office of Homeland Security (IEMA-OHS)	Illinois Department of Insurance (IDOI) Illinois Department of Transportation (IDOT) Illinois Department of Corrections (IDOC) Illinois Department of Central Management Services (CMS) Illinois Commerce Commission (ICC) Illinois Department of Employment Security (IDES) Illinois Capital Development Board (CDB) Illinois Department of Labor (IDOL) Illinois Deaf and Hard of Hearing Commission (IDHHC) Illinois Department of Children and Family Services (DCFS) Illinois State Police (ISP) Illinois National Guard (ILNG) Illinois Department of Revenue (IDOR) Office of the Illinois Attorney General (OIAG) Illinois Public Works Mutual Aid Network (IPWMAN) Mutual Aid Box Alarm System (MABAS) Illinois Secretary of State (SOS) Illinois State Board of Education (ISBE) Illinois Department of Agriculture (IDOA) Governor's Office of Management and Budget (GOMB) Illinois Department of Veterans' Affairs (IDVA)
Federal ESF - # 16 Coordinator	
Federal Emergency Management Agency (FEMA)	



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	Illinois Board of Higher Education (IBHE) Illinois Community College Board (ICCB) Illinois Department of Healthcare and Family Services (HFS) Illinois Environmental Protection Agency (IEPA) Illinois Housing Development Authority (IHDA)
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1. Introduction

1.1. Purpose

- 1.1.1. Provides the strategic framework and responsibility assignments for state agencies and private organizations whose expertise and resources are needed for state-supported disaster recovery operations.

1.2. Scope

- 1.2.1. This annex addresses recovery, which is the short- and long-term strategies implemented to restore the eight community lifelines identified by FEMA and defined herein that are the foundation for restoring pre-disaster normalcy.
 - 1.2.1.1. **Short-Term Recovery:** Lasting days to months, addresses immediate health and safety needs beyond rescue, the assessment of the scope of damages and needs, and the restoration of basic infrastructure. Short-term recovery ends when the eight *community lifelines* are *stabilized*.
 - 1.2.1.1.1. Stabilization is the delivery of community lifeline services through the implementation of contingency solutions, such as shuttling fuel trucks, delivering generators, or providing bottled water or water tankers, to serve as a bridge to reestablishment and/or restoration.
 - 1.2.1.2. **Long-Term Recovery:** Phase of recovery that may continue for months or years and addresses complete redevelopment and revitalization of the impacted area, rebuilding or relocating damaged or destroyed social, economic, natural, and built environments, and a move to self-sufficiency, sustainability, and resilience.
- 1.2.2. The recovery core capabilities this annex seeks to address are consistent with those in the National Preparedness Goal (NPG) under the Recovery Mission Area, which, in addition to the common core capabilities of planning, public information, and warning, and operational coordination, includes:
 - 1.2.2.1. Infrastructure Systems.
 - 1.2.2.2. Economic Recovery.
 - 1.2.2.3. Health and Social Services.



1.2.2.4. Housing.

1.2.2.5. Natural and Cultural Resources.

1.2.3. In addition to the recovery core capabilities above, IEMA-OHS's recovery efforts address the Community Planning and Capacity Building (CPCB) Recovery Support Functions (RSF) of the National Disaster Recovery Framework (NDRF).

1.3. Policy

1.3.1. General response and recovery policy for the state is outlined in the IEOP Base Plan: Purpose, Scope, Policy, Situation Overview, and Planning Assumptions, and incorporated herein by reference.

1.3.2. The state recognizes IEMA-OHS as its ESF-16, Recovery coordinating and primary agency with responsibility for recovery planning and the coordination of state-supported recovery operations.

1.3.3. IEMA-OHS recognizes that state recovery planning is a joint effort between the Recovery Division and the Inter-Agency Strategic Planning Cell (ISPC).

1.3.4. The state seeks restoration, stabilization, and maintenance of the eight community lifelines identified by the Federal Emergency Management Agency (FEMA):

1.3.4.1. Safety and Security.

1.3.4.2. Food, Hydration, Shelter.

1.3.4.3. Health and Medical,

1.3.4.4. Energy.

1.3.4.5. Communications.

1.3.4.6. Transportation.

1.3.4.7. Hazardous Materials.

1.3.4.8. Water Systems

1.3.5. During long-term recovery, the state will emphasize the Long-Term Vulnerability Reduction and Mitigation (LTVRM) Core Capability of the NPG's Mitigation Mission Area.



- 1.3.5.1. LTVRM is the building and sustainment of resilient systems, communities, and critical infrastructure and *community lifelines* to reduce their vulnerability to natural, technological, and human-caused threats and hazards by lessening the likelihood, severity, and duration of the adverse consequences.
- 1.3.6. The IEMA-OHS Recovery Division will support local governments' Post-Disaster Recovery Planning (PDRP) efforts and implementation of Pre-Disaster Recovery Plans, if available.
 - 1.3.6.1. A Pre-Disaster Recovery Plan is completed before a disaster to guide local government actions necessary to recover from incidents and disasters that support a resilient, safe, physically accessible, sustainable, and economically strong community.
 - 1.3.6.2. A Post-Disaster Recovery Plan (PDRP) is completed during the early stage of long-term recovery to provide a blueprint for redevelopment of a community after a disaster through short- and long-term strategies, which may include land use planning, policy changes, programs, projects, and other activities such as business continuity planning. Post-disaster recovery planning is a shared responsibility between individuals, private businesses and industries, state and local governments, and the federal government.
- 1.3.7. A gubernatorial proclamation is required for all disaster assistance programs managed by the IEMA-OHS Recovery Division. Such programs are available only when the state requests and receives a Presidential Disaster Declaration, unless the Illinois General Assembly enacts legislation to provide funding and authority for IEMA-OHS to deliver such programs.
- 1.3.8. The state recognizes that state agencies other than IEMA-OHS may receive federal funding for disaster assistance programs that do not require a Presidential Disaster Declaration, gubernatorial proclamation, or direct involvement with IEMA-OHS.
- 1.3.9. State disaster relief funding shall not be provided to private persons sustaining property damage or personal injury because of the disaster.
- 1.3.10. All services will be provided without unlawful discrimination as defined by the Illinois Human Rights Act.
- 1.3.11. Recovery Division Agency Representatives will report to the State Emergency Operations Center (SEOC) as directed by the SEOC Manager.



1.4. Situation

- 1.4.1. The general situation overview for the state is outlined in the IEOP Base Plan: Purpose, Scope, Policy, Situation Overview, and Planning Assumptions and incorporated herein by reference.
- 1.4.2. An incident has disrupted one or more of the eight community lifelines, leading to illnesses, injuries, fatalities, evacuations, and damage to the affected areas' critical infrastructure.
- 1.4.3. An incident requires state-coordinated recovery operations to address impacts to housing, government operations, agriculture, businesses, employment, community infrastructure, the environment, human health, and/or social services to foster sustainable recovery.
- 1.4.4. A gubernatorial proclamation, Presidential Disaster Declaration, Small Business Administration (SBA), or other federal declarations are in place.
- 1.4.5. The SEOC is or was activated, and the SEOC Manager and the State Coordinating Officer (SCO) have conferred as to when to transition recovery operations from the SEOC Manager to the SCO.

1.5. Assumptions

- 1.5.1. The general planning assumptions for the state are outlined in the IEOP Base Plan: Purpose, Scope, Policy, Situation Overview, and Planning Assumptions and incorporated herein by reference.
- 1.5.2. An incident has disrupted one or more community lifelines to the extent that a local state of emergency has been declared and resources have been requested from the state to support efforts under ESF-16, Recovery. Federal assistance will be required to assist in recovery operations and the provision of Population-Related Disaster Services (PRDS), as outlined in ESF-6, Mass Care; ESF-8, Public Health, Health Care, EMS, and Behavioral Health Services; and ESF-8 Appendix X-7, Access and Functional Needs.
- 1.5.3. Impacted communities will require state assistance to develop and implement Post-Disaster Recovery Plans (PDRP).
- 1.5.4. Ad hoc mutual aid agreements, memoranda of understanding, memoranda of agreement, intergovernmental agreements, compacts, and service agreements will be required.



- 1.5.5. Specific planning assumptions for disasters requiring recovery operations are outlined in each of these plans' associated appendices listed in the Introduction and Overview above.

2. Concept of Operations

2.1. General

- 2.1.1. State-supported operations are scalable and modular based on the scope and magnitude of the event and the capability and capacity of the AHJ.
- 2.1.2. The SEOC will coordinate the integration of state agencies, private sector resources, and non-governmental, voluntary, and faith-based organizations required for LTVRM operations.
- 2.1.3. LTVRM operations will be coordinated through the SEOC in accordance with the IEOP.

2.2. Notification, Alert, and Warning (NAW)

- 2.2.1. SEOC NAW of SEOC Agency Representatives will be handled in accordance with ESF-2, Appendix X-1, Notification, Alert, and Warning.
- 2.2.2. Primary and support agencies are responsible for internal and support partner notification.

2.3. Activation

- 2.3.1. The SEOC will provide state support through the activation of identified Agency Representatives in accordance with the SEOC Manager and Coordination SOP.
- 2.3.2. The SEOC Manager and SCO will determine the staffing levels necessary.

2.4. Communications

- 2.4.1. Communications throughout response and recovery will be conducted in accordance with SOPs and managed using established procedures, processes, and policies outlined in IEOP ESF-2, Communications.
- 2.4.2. Communications will be compliant with the National Incident Management System (NIMS), utilizing clear text and frequencies coordinated with the SEOC.



2.5. Resource Management

- 2.5.1. Resource management and logistics will be carried out in accordance with IEOP ESF-7, Resource Management and Logistics.
- 2.5.2. Resource management includes mutual aid agreements, assistance agreements, the use of special federal and state teams, and resource mobilization protocols.

2.6. Reporting Requirements

- 2.6.1. Upon activation of the SEOC, all SEOC Agency Representatives for agencies having a role in LTVRM operations will compile and disseminate situational reports.
- 2.6.2. SEOC information, intelligence, and situation reporting will be conducted in accordance with the SEOC SOG.

2.7. State Recovery Priorities

- 2.7.1. When disaster strikes, local governments will always be the first to respond. When needs are beyond local government capabilities, state assistance for recovery support will be requested. The state's priorities for short-term and long-term recovery are as follows:
 - 2.7.1.1. Short-term Recovery Priorities:
 - 2.7.1.1.1. Life safety.
 - 2.7.1.1.2. Incident stabilization and preservation and securing of crime scene evidence and localized areas of interest.
 - 2.7.1.1.3. Verification of site stability and completion of secondary safety searches to ensure the environment is cleared for recovery mission entry. Expedited Debris Clearance: Emergency clearing of primary transportation and logistics corridors to ensure safe access for damage assessment, utility restoration, and the movement of resources.
 - 2.7.1.1.4. Debris removal to effect higher priority missions (life safety, evacuation).
 - 2.7.1.1.5. Main transportation and evacuation routes.



- 2.7.1.1.6. Secondary transportation routes and staging areas.
- 2.7.1.1.7. Tertiary transportation routes and staging areas.
- 2.7.1.1.8. Implementation and maintenance of site security.
- 2.7.1.1.9. Temporary restoration of critical infrastructure (order of priority).
- 2.7.1.1.10. Power restoration.
- 2.7.1.1.11. Potable water.
- 2.7.1.1.12. Wastewater collection and treatment facilities and equipment.
- 2.7.1.1.13. Telecommunications (telephone, fiber, voice, data).
- 2.7.1.1.14. Interim human services such as sheltering, feeding, and medical care.
- 2.7.1.1.15. Debris Management Operations: Estimation, categorization, and site selection for temporary staging. Delivery of Critical Incident Stress Debriefing (CISD) to responders and citizens.
- 2.7.1.2. Long-term Recovery Priorities
 - 2.7.1.2.1. Permanent repair, replacement, and betterment of critical infrastructure systems and public facilities. Providing temporary/interim and long-term housing.
 - 2.7.1.2.2. Repairing or replacing private property through established aid programs.
 - 2.7.1.2.3. Providing Community Health and Social Services.
 - 2.7.1.2.4. Permanent debris removal/management.
 - 2.7.1.2.5. Economic recovery through established programs.
 - 2.7.1.2.6. Resilient Redevelopment and Hazard Mitigation.



3. Organization

3.1. Direction and Control

- 3.1.1. State agencies and external organizations retain operational control of their LTVRM resources.
- 3.1.2. The SEOC is the single point of coordination for state support of LTVRM operations.
- 3.1.3. For unity of command, coordination, and management of the SEOC, the SEOC Manager will transfer command to the SCO at the cessation of short-term recovery efforts.

3.2. Coordinating Elements

- 3.2.1. SEOC NAW of SEOC Agency Representatives will be handled in accordance with IEOP ESF-2, Appendix X-1, Notification, Alert, and Warning.
- 3.2.2. State Unified Area Command (SUAC) and State Area Command (SAC) elements may be deployed by the SEOC to coordinate information and resource requirements.
- 3.2.3. One or more Lines of Effort (LOE) may be implemented by the SEOC for specific strategic action planning for LTVRM or LTVRM sub-functions.
 - 3.2.3.1. LOEs are responsible for short-term, intermediate, and long-term operational planning and coordination, and resource allocation.
 - 3.2.3.2. LOE operates as a strategic planning and coordinating element of the SEOC and does not play an operational role.
 - 3.2.3.3. Additional agency staff will be assigned to LOE based on the level of activation established by the SEOC.

3.3. Federal Coordination

- 3.3.1. SEOC Agency Representatives, state agencies, boards, and commissions will coordinate with federal counterparts in accordance with their enabling authority.



4. Roles and Responsibilities

4.1. State ESF Coordinator

4.1.1. Illinois Emergency Management Agency and Office of Homeland Security (IEMA-OHS)

- 4.1.1.1. Coordinates the utilization of required ESF-16 support to execute missions presented by the SEOC manager.
- 4.1.1.2. Coordinates, integrates, and manages overall State efforts for ESF-16 Recovery
- 4.1.1.3. Manages and updates resource availability for ESF-16 Recovery
- 4.1.1.4. Assists in planning during activations and updating the overall ESF plan.

4.2. Primary State Agency/Organizations

4.2.1. Illinois Emergency Management Agency and Office of Homeland Security (IEMA-OHS)

- 4.2.1.1. Chair the IRTF (Illinois Recovery Task Force) to organize recovery operations/activities.
- 4.2.1.2. Chair the Community Assistance RSF.
- 4.2.1.3. Establish and lead a statewide structure for managing recovery. Provide support for local and state recovery-dedicated organizations and initiatives.
- 4.2.1.4. Communicate the roles and responsibilities of the State to local and state government agencies and entities and to private stakeholders.
- 4.2.1.5. Develop and implement recovery progress measures and communicate adjustments and improvements to applicable stakeholders and authorities.
- 4.2.1.6. Incorporate critical mitigation, resilience, sustainability, and accessibility measures into the recovery plans and efforts.



- 4.2.1.7. Determine the necessity for any type of federal assistance to request.
- 4.2.1.8. Coordinate with state and federal agencies at the time of a federal declaration to ensure resources are available to individuals, families, and businesses.
- 4.2.1.9. Develop a request letter for the Governor's signature and compile data to support the request.
- 4.2.1.10. Recommend SCO and Governor's Authorized Representative (GAR) for the Governor's consideration.
- 4.2.1.11. Assign staff to coordinate the delivery of disaster assistance programs, ensuring programs are appropriately accessible to all disaster survivors regardless of mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 4.2.1.12. Inform support agencies and local officials of requests for and approval/denial of federal assistance
- 4.2.1.13. Coordinate public information activities related to the request for federal assistance, ensuring that all communication with the public is timely, clear, and accessible, regardless of mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 4.2.1.14. Provide staff for the JFO upon a federal disaster declaration. Coordinate and facilitate the delivery of the Individuals and Households Program (IHP) to issue grants for individuals or families in the following program areas:
 - 4.2.1.14.1. Housing Assistance (HA):
 - 4.2.1.14.2. Including but not limited to temporary housing, repair, replacement, and permanent housing construction. Other Needs Assistance (ONA):
 - 4.2.1.14.2.1. Including but not limited to medical, dental, funeral, personal property, transportation, and other disaster-related expenses approved by FEMA or authorized by law.



- 4.2.1.15. Monitor disaster application activity daily to ensure all potential applicants have been reached through media and other communication efforts about the timeline for filing for assistance and requesting an extension to the application period.
- 4.2.1.16. Ensure that application packages are submitted (such as Crisis Counseling, Disaster Unemployment Assistance, Disaster Case Management, and Disaster Legal Services) to FEMA to request additional assistance that may be needed and will be administered by support agencies.
- 4.2.1.17. Coordinate state agency support and participation in MARC (Multi-Agency Resource Center) operations.
- 4.2.1.18. Provide staff and support to MARC operations to facilitate:
 - 4.2.1.18.1. Coordination with ongoing damage assessment operations.
 - 4.2.1.18.2. Coordination of local AHJ support of MARC operations.
 - 4.2.1.18.3. Coordinate communications and logistical support, including but not limited to:
 - 4.2.1.18.3.1. Disaster intelligence support.
 - 4.2.1.18.3.2. Public information, and
- 4.2.1.19. Compile, analyze, track, record, and disseminate service provision statistics to the SEOC.
- 4.2.1.20. Coordinate and disseminate public information, crisis communications, and educational messaging with the SEOC Public Information Officer (PIO) and MARC lead agency PIO as appropriate. Ensure that all communication with the public is timely, clear, and accessible, regardless of mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 4.2.1.21. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to services, facilities, sites, and programs at the federal, state, and local levels.



- 4.2.1.22. Collect, analyze, de-conflict, and disseminate damage assessment information.
- 4.2.1.23. Provide disaster assessment intelligence to the Red Cross and coordinate and disseminate disaster assessment intelligence obtained through the Red Cross to SUAC/SAC as appropriate.
- 4.2.1.24. Coordinate with affected local governments and private sector organizations.
- 4.2.1.25. Prioritize and participate in damage assessment operations.
- 4.2.1.26. Develop and maintain maps, visual aids, and displays in coordination with the following:
 - 4.2.1.26.1. Primary and support agencies.
 - 4.2.1.26.2. Private sector organizations.
 - 4.2.1.26.3. Federal and external state agencies.
 - 4.2.1.26.4. Local governments, and
 - 4.2.1.26.5. Executive and senior leadership.
- 4.2.1.27. Damage Assessment Management
 - 4.2.1.27.1. Operational Oversight: Prioritize and participate in statewide damage assessment operations.
 - 4.2.1.27.2. Data Collection & Integration: Coordinate the collection, receipt, and compilation of situational reports regarding damage impacts to services, facilities, sites, and programs across federal, state, and local levels.
 - 4.2.1.27.3. Analysis & De-confliction: Analyze and de-conflict damage assessment information to ensure accuracy and consistency across all reporting agencies.
- 4.2.1.28. Dissemination: Develop and disseminate finalized situational reports and intelligence to the SEOC, federal partners, and applicable stakeholders to support disaster declaration requests and resource allocation. Coordinate with federal agencies and representatives.



- 4.2.1.29. Determine the need to request federal disaster assistance.
- 4.2.1.30. Coordinate and monitor all capacity-building activities.
- 4.2.1.31. Provide continual technical assistance and resources to LTRCs, VOADs, and COADs.
- 4.2.1.32. Provide technical assistance on recovery assistance programs.
- 4.2.1.33. Activate the Business Emergency Operations Center (BEOC)
 - 4.2.1.33.1. Communicate the priorities of the State, in collaboration with the Department of Commerce and Economic Opportunity, to the public and private sectors. Statewide Interoperability Coordinator (SWIC)
 - 4.2.1.33.1.1. Provide guidance and technical assistance to communities on communication projects.
 - 4.2.1.33.1.2. Provide personnel and critical resources to support recovery activities, as requested.
 - 4.2.1.33.1.3. Coordinates mutual aid requests for communication resources to support recovery operations.
 - 4.2.1.33.1.4. Maintains and briefs partners on interoperable communications plan and field operations guide.
 - 4.2.1.33.1.5. Provides guidance and technical assistance to Recovery partners on interoperability issues.
 - 4.2.1.33.1.6. Assign interoperable talk groups during the recovery phase and declare emergencies as needed.
 - 4.2.1.33.1.7. Coordinate mutual aid requests for communication resources to support recovery operations.



- 4.2.1.33.1.8. Share common interoperable communication best practices, activities, and current events.

4.3. Support State Agencies/Organizations

4.3.1. American Red Cross (Red Cross)

- 4.3.1.1. Coordinate with local and state stakeholders to determine the necessity of a MARC(s).
- 4.3.1.2. Lead and coordinate the planning process for potential MARC operations.
- 4.3.1.3. Facilitate selection of a lead agency for individual MARCs.
- 4.3.1.4. If the Red Cross is identified as the MARC lead agency:
 - 4.3.1.4.1. Coordinate state support to MARC operations with the SEOC Manager.
 - 4.3.1.4.2. Coordinate reporting of service provision statistics to the SEOC.
- 4.3.1.5. Conduct damage assessment to verify the needs of those affected.
- 4.3.1.6. Coordinate damage assessment operations with the SEOC and state and federal agencies.
- 4.3.1.7. Collect, analyze, de-conflict, and disseminate damage assessment information to IEMA-OHS and other whole community partners.
- 4.3.1.8. Coordinate collection, receipt, compilation, and development of situational reports, maps, visual aids, and displays on damage impacts.
- 4.3.1.9. Provide individual assessment and reassessment support to assistance activities.



- 4.3.1.10. Provide just-in-time training and site-specific training to Red Cross personnel assigned damage assessment responsibilities, missions, and tasks.
- 4.3.1.11. Support ongoing feeding operations.
- 4.3.1.12. Assist in the distribution of emergency supplies.
- 4.3.1.13. Support reunification efforts in coordination with community partners.
- 4.3.1.14. Provide mass care support for evacuees.
- 4.3.1.15. Assist in the closing of emergency shelters and transitioning into intermediate housing.
- 4.3.1.16. Establish and maintain public information, messaging, and education for the impacted population in concert with the IEMA-OHS.
- 4.3.1.17. Provide financial assistance, mental health support, emergency supplies, and information as a service to affected persons in accordance with American Red Cross guidelines to aid in their recovery.

4.3.2. Illinois Department of Human Services (IDHS)

- 4.3.2.1. Chair the Housing RSF.
- 4.3.2.2. Ensure inclusiveness in the community recovery process, including persons with disabilities and limited English proficiency.
- 4.3.2.3. Coordinate the request for and implementation of the Crisis Counseling Program, when it is made available by the federal government
- 4.3.2.4. Request and coordinate the administration of the Disaster Supplemental Nutrition Assistance Program (DSNAP).
- 4.3.2.5. Identify service population demographics within affected areas.
- 4.3.2.6. Provide staff and support to MARC operations to facilitate the following:



- 4.3.2.6.1. Supplemental Nutrition Assistance Program replacement.
- 4.3.2.6.2. Case management for existing IDHS customers.
- 4.3.2.6.3. Access and Functional Needs Support
- 4.3.2.7. Provide access to mental health and substance use disorder programs.
- 4.3.2.8. Administer the Women, Infants, and Children (WIC) program
- 4.3.2.9. Administer The Crisis Assistance Program
- 4.3.2.10. Provide service provision statistics to the SEOC Manager.
- 4.3.2.11. Monitor and advise the SEOC on sustainment requirements for staff and support to MARCs.
- 4.3.2.12. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to services, facilities, sites, and programs at the federal, state, and local levels.
- 4.3.2.13. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to family and community services, rehabilitation services, mental health, alcohol and substance abuse services, and developmental disability programs, support, and services at the federal, state, and local levels.
- 4.3.2.14. Coordinate the provision of human services.
- 4.3.2.15. Collect, receive, compile, develop, and submit situational reports on costs associated with recovery.
- 4.3.2.16. Provide personnel and critical resources to support recovery activities, as requested and depending on available resources and organizational capacity
- 4.3.2.17. Coordinate placement and support for customers and patients in IDHS facilities.
- 4.3.2.18. If resources allow, or through Serve Illinois support, assign external resources and personnel with specialized skills (e.g., food service



staff, mental health personnel, health care personnel, private care attendants, and logistics staff).

- 4.3.2.19. Assist in identifying translators, interpreters, and staff experienced in communicating with those with functional needs and other diverse populations.

4.3.3. Illinois Department of Public Health (IDPH)

- 4.3.3.1. Chair the Health and Social Services RSF, incorporating Access and Functional Needs (AFN) and CMIST principles into all coordination and leadership activities. Ensure inclusiveness in the community recovery process, including persons with disabilities and limited English proficiency, by applying CMIST (Communication, Maintaining Health, Independence, Support and Safety, and Transportation) to recovery planning and service delivery. Coordinate with local health departments to provide staff and support to MARC operations to facilitate the following:
 - 4.3.3.1.1. Provision of health information related to the emergency or disaster, ensuring messaging is accessible to individuals with AFN through multiple languages, formats, and delivery methods.
 - 4.3.3.1.2. Case management support for essential public health services, tailored to support those with communication, health, and mobility-related needs under CMIST.
 - 4.3.3.1.3. Coordinate support for individuals with Access and Functional Needs (AFN) by ensuring delivery of Functional Needs Support Services (FNSS) aligned with CMIST domains.
 - 4.3.3.1.4. Provision of well water testing kits, with accessible distribution and usage instructions to accommodate individuals with literacy, cognitive, or language barriers.
- 4.3.3.2. Provide service provision statistics to the SEOC Manager, disaggregating data when possible to highlight services delivered to individuals with AFN.



- 4.3.3.3. Monitor and advise the SEOC on sustainment requirements for staff and support to MARCs, including needs related to AFN, such as interpreter services, assistive technology, or caregiving support.
- 4.3.3.4. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to medical services, facilities, sites, and programs at the federal, state, and local levels, ensuring impacts on accessibility and continuity of care for AFN populations are documented and addressed.
- 4.3.3.5. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to food safety, environmental health protection, laboratory testing and services, prevention and wellness programs, and records processes or services with special attention to disproportionate effects on individuals with AFN.
- 4.3.3.6. Provide technical assistance in assessing and evaluating threats to public health, public welfare, and the environment during recovery, considering the heightened vulnerabilities of AFN populations.
- 4.3.3.7. Coordination of the following:
 - 4.3.3.7.1. Health care facilities.
 - 4.3.3.7.2. Local health departments.
 - 4.3.3.7.3. Emergency medical services.
 - 4.3.3.7.4. Medical mobile support teams.
 - 4.3.3.7.5. Access and Functional Needs (AFN)—ensure CMIST principles are integrated into coordination efforts with emphasis on communication, transportation, and support services.
 - 4.3.3.7.6. Other requested medical resources.
- 4.3.3.8. Assist with the procurement of potable water, ice, and portable toilets, ensuring accessibility for individuals with mobility impairments and communication limitations.
- 4.3.3.9. Provide technical assistance for shelter operations, including food safety, safe drinking water, sanitary waste disposal, vector control,



and structural pest control management, ensuring shelter environments accommodate individuals with AFN through accessible facilities, dietary considerations, and health-related support.

- 4.3.3.10. Coordinate and monitor all health and social service recovery activities, ensuring equity and inclusion by incorporating AFN and CMIST considerations across all phases.
- 4.3.3.11. Assist with determining appropriate alternate medical care facilities for those persons determined not to be medically appropriate for placement in congregate care facilities established for the general population, ensuring alternate placements can support the independence, medical needs, and accessibility requirements of AFN individuals.
- 4.3.3.12. Collaborate with health care providers to ensure medical services are available, particularly for individuals who require specialized support or continuity of care due to functional needs.
- 4.3.3.13. Collaborate with local public health providers to ensure public health services are available with inclusive outreach and service delivery to individuals with AFN.
- 4.3.3.14. Coordinate activation of mutual aid agreements for disaster medical providers, ensuring agreements include provisions for AFN and CMIST-aligned service delivery.
- 4.3.3.15. Provide information to the public on health and safety issues, ensuring messages are accessible through plain language, alternative formats, and appropriate translation for AFN populations.
- 4.3.3.16. Coordinate public information and rumor control with internal and external partners, ensuring that inclusive messaging strategies are used to reach individuals with disabilities, limited English proficiency, and other AFN considerations.
- 4.3.3.17. Regulate assisted living and shared housing establishments incorporating CMIST-informed policies to support safe, accessible, and functional environments for residents with AFN.
- 4.3.3.18. Provide guidance and technical assistance on assisted living and shared housing issues, ensuring guidance supports accessibility,



safety, independence, and continuity of care for individuals with AFN, in line with CMIST principles.

4.3.4. Illinois Department on Aging (IDoA)

- 4.3.4.1. Identify service population demographics within the affected area.
- 4.3.4.2. Provide staff and support to MARC operations to facilitate the following:
 - 4.3.4.2.1. Senior support services through local Area Agencies on Aging, and
 - 4.3.4.2.2. Case management support.
- 4.3.4.3. Provide service provision statistics to the SEOC Manager.
- 4.3.4.4. Monitor and advise the SEOC on sustainment requirements for staff and support to MARCs.
- 4.3.4.5. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to services, facilities, sites, and programs at the federal, state, and local levels.
- 4.3.4.6. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to planning and service areas, area agencies on aging, services, multipurpose senior centers, and community care programs at the federal, state, and local levels.
- 4.3.4.7. Support state and federal disaster assistance programs.
- 4.3.4.8. Provide support for eligible elderly populations, regardless of mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 4.3.4.9. Coordinate and manage contact with elderly populations and caregivers in the community.
- 4.3.4.10. Support identification and provision of specialized personnel at designated recovery facilities.



4.3.5. Office of the Illinois State Fire Marshal (OSFM)

- 4.3.5.1. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to buildings, structures, occupancies, facilities, sites, conveyances, services, and programs at the federal, state, and local levels.
- 4.3.5.2. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to fire prevention, life safety, egress methodology, firefighting, and search and rescue capabilities, services, facilities, sites, and programs at the local level.

4.3.6. Illinois Department of Natural Resources (IDNR)

- 4.3.6.1. Chair the Natural and Cultural Resources RSF.
- 4.3.6.2. Designate a State Historic Preservation Officer (SHPO).
- 4.3.6.3. Coordinate with FEMA staff to ensure that potential work is reviewed and approved by FEMA prior to any work being done on a historically significant structure.
- 4.3.6.4. Provide staff to the public works team at the SEOC to assist in identifying and recommending treatment of known and potential significant historical, architectural, engineering, and archaeological properties within the disaster area.
- 4.3.6.5. Provide technical cultural resources and architectural, engineering, and archaeological staff that possess the capabilities to identify and evaluate the damage and to recommend prudent preservation approaches for affected historic resources.
- 4.3.6.6. Provide legal clearance for emergency actions affecting historic resources.
- 4.3.6.7. Maintain lists of architect/engineering firms and archaeological firms that could be contracted to perform damage assessment, design services, or survey/excavation work on historic resources.
- 4.3.6.8. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to services, facilities, sites, and programs at the federal, state, and local levels.



- 4.3.6.9. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to rivers, lakes, streams, wildlife, endangered species, natural resources, or preserve environmental (land, water, or air), forestry, mines, minerals, and oil and gas production wells.
- 4.3.6.10. Coordinate the use of state parks and IDNR facilities in support of recovery operations.
- 4.3.6.11. Provide logistical support and boat/snowmobile transportation of recovery supplies, personnel, and equipment.
- 4.3.6.12. Coordinate the use of trucks, bulldozers, excavators, scrapers, and tractors for debris removal or infrastructure repairs.
- 4.3.6.13. Coordinate the use of boats and operators, chainsaws, portable generators, and pumps to conduct disaster recovery activities.
- 4.3.6.14. Provide technical expertise on recovery, storage, and repair of natural and cultural heritage collections.
- 4.3.6.15. Designate staff to ensure potential work is reviewed and approved prior to any work being done on a historically significant structure.

4.3.7. Illinois Department of Commerce and Economic Opportunity (DCEO)

- 4.3.7.1. Chair the Economic Recovery RSF
- 4.3.7.2. DCEO may provide recovery support to organizations through recovery grant assistance.
- 4.3.7.3. Coordinate economic grants and the Community Development Block Grant Disaster Response Program.
- 4.3.7.4. Serve as subject matter experts on economic recovery.
- 4.3.7.5. Provide information on available housing, lodging, and commercial space.
- 4.3.7.6. Coordinates with Community Action Agencies.
- 4.3.7.7. Serves as the Agency Representative to the federal Department of Housing and Urban Development.



4.3.8. Illinois Department of Innovation and Technology (DoIT)

- 4.3.8.1. Assist in providing technology support at on-site locations and the SEOC. (IEOP)
- 4.3.8.2. Provide telecommunications support and technical assistance for recovery facilities operated by state agencies.
- 4.3.8.3. Coordinate the use of state Information Technology Services (ITS) to assist in family reunification for state agencies.

4.3.9. Illinois Voluntary Organizations Active in Disaster (IL VOAD)

- 4.3.9.1. Assist in determining the necessity of a MARC(s).
- 4.3.9.2. Support the planning process for potential MARC operations.
- 4.3.9.3. Identify, notify, and coordinate local voluntary organization support of MARC operations.
- 4.3.9.4. Support selection of a lead agency for individual MARCs.
- 4.3.9.5. If a VOAD member agency other than the Red Cross is identified as the MARC lead agency:
 - 4.3.9.5.1. Coordinate with the SEOC Voluntary Agency Representative for state support to MARC operations.
 - 4.3.9.5.2. Coordinate reporting of service provision statistics to the SEOC Voluntary Agency Representative.
- 4.3.9.6. Support Long-Term Recovery Group activities.
- 4.3.9.7. Communicate community recovery needs to non-governmental organizations.
- 4.3.9.8. Coordinate VOAD activities to leverage all available resources while avoiding duplication of efforts.
- 4.3.9.9. Provide personnel and critical resources to support recovery activities, as requested, to include resources that support those with mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.



4.3.10. Illinois Department of Insurance (IDOI)

- 4.3.10.1. Provide service provision statistics to the SEOC Manager.
- 4.3.10.2. Monitor and advise the SEOC on sustainment requirements for staff and support to MARCs.
- 4.3.10.3. Coordinate with IEMA-OHS individual assistance/public assistance officer or SEOC recovery Agency Representatives to obtain damage assessment forms.
- 4.3.10.4. Coordinate with insurers to determine insurance coverage possibly available on properties identified through initial damage assessment.
- 4.3.10.5. Coordinate the compilation, development, and dissemination of insurance coverage information.
- 4.3.10.6. Provide recovery support to the state's insurance industry.

4.3.11. Illinois Department of Transportation (IDOT)

- 4.3.11.1. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to transportation systems and modes, traffic monitoring systems, and transportation services, facilities, sites, and programs at the federal, state, and local levels.
- 4.3.11.2. Provide debris removal on state transportation corridors as it pertains to recovery activities.
- 4.3.11.3. Provide intelligence regarding transportation issues.
- 4.3.11.4. Provide IDOT portable message boards to display traffic information relating to the event.
- 4.3.11.5. Assist CMS for staging, shipping, receiving, and storage of supplies and equipment.
- 4.3.11.6. Coordinate all appropriate security measures with ISP.

4.3.12. Illinois Department of Corrections (IDOC)



- 4.3.12.1. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to services, facilities, sites, and programs at the federal, state, and local levels.
- 4.3.12.2. Provide offender labor to assist with recovery activities.
- 4.3.12.3. Coordinate assignment of external resources and personnel with specialized skills (e.g., food service staff, mental health personnel, health care personnel, and logistics staff).

4.3.13. Illinois Department of Central Management Services (CMS)

- 4.3.13.1. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to CMS-managed facilities, systems, processes, and services.
- 4.3.13.2. Assist with the coordination, collection, receipt, compilation, and development of situational reports on damage impacts to state-owned, operated, and/or leased sites, facilities, systems, processes, and services not managed by CMS.
- 4.3.13.3. Assist in identifying and locating facilities near state-owned transportation systems.
- 4.3.13.4. Assist the SCO and SEOC Finance Agency Representative in the coordination and management of financial and administrative operations.
- 4.3.13.5. Assist the SCO and SEOC Finance Agency Representative in the coordination of procurement and contracts for goods and services approved by the SEOC, including resources that support those with mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 4.3.13.6. Provide mobile vehicle maintenance through traveling mechanics.
- 4.3.13.7. Coordinate the use of CMS-managed state facilities and property, including state fuel depots and garages.
- 4.3.13.8. Assist in recruiting state employees available for assignment at recovery facilities.
- 4.3.13.9. Coordinate the purchase of state and federal surplus resources.



- 4.3.13.10. Assist in identifying translators and interpreters.
- 4.3.13.11. Assist in identifying and procuring vehicles and specialized equipment for use in recovery operations.
- 4.3.13.12. Assist in procuring equipment not typically available through state sources from commercial vendors or suppliers.
- 4.3.13.13. Coordinate with CDB and SOS for identification of state-owned buildings that can be used for the secure storage of artifacts, etc.
- 4.3.13.14. Assist with the preservation of historical properties, artifacts, archives, valuables, collections, critical resources, vital records, and government records housed in CMS-managed facilities.

4.3.14. Illinois Commerce Commission (ICC)

- 4.3.14.1. Chair the Infrastructure Systems RSF
- 4.3.14.2. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to public utilities (electric, natural gas, water, sewer, and landline telecommunications sites), facilities, systems, processes, and services, to include overall minor disruptions that may cause a disproportionately significant impact on specific users.
- 4.3.14.3. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to railroad sites, facilities, systems, processes, and services.
- 4.3.14.4. Coordinate with power, natural gas, and landline telecommunications utility companies to arrange for high-priority restoration of services.
- 4.3.14.5. Support the long-term restoration of utilities.
- 4.3.14.6. Assist in coordinating the transportation of emergency supplies by rail.
- 4.3.14.7. Support recovery of public transportation.

4.3.15. Illinois Department of Employment Security (IDES)



- 4.3.15.1. Coordinate the request for and distribution of Disaster Unemployment Assistance (DUA).
- 4.3.15.2. Provide staff and support to MARC operations to facilitate assistance with unemployment claims.
- 4.3.15.3. Coordinate reporting of service provision statistics to the SEOC.
- 4.3.15.4. Monitor and advise the SEOC on sustainment requirements for staff and support to MARCs.
- 4.3.15.5. Identify applicable employment service programs.

4.3.16. Illinois Capital Development Board (CDB)

- 4.3.16.1. Oversee major repairs or replacement of state facilities following a disaster or emergency.
- 4.3.16.2. Oversee the removal of hazardous materials from state facilities and on state properties.
- 4.3.16.3. Coordinate administrative processes for the construction of temporary mass care facilities and temporary housing.
- 4.3.16.4. Assist in providing qualified staff or contractors to inspect the structural safety of mass care facilities.
- 4.3.16.5. Provide technical engineering and architectural staff capable of evaluating damage to public facilities and conducting safety inspections of buildings.
- 4.3.16.6. Assist with the identification of state-owned buildings, in coordination with CMS and SOS, that can be used for the secure storage of historical properties, artifacts, archives, valuables, collections, critical resources, vital records, and government records.
- 4.3.16.7. Provide a list of pre-qualified architectural and consulting/engineering firms and contractors as requested.
- 4.3.16.8. Assist in procuring services through the normal or emergency procurement process for the repair and replacement of state-owned buildings that may contain historical properties, artifacts, archives,



valuables, collections, critical resources, vital records, and government records.

4.3.17. Illinois Department of Labor (IDOL)

- 4.3.17.1. Ensure that emergency work is done in compliance with the Illinois Prevailing Wage Act (820 ILCS 130/1) and the federal Davis-Bacon Act, as amended (107-217-August 21, 2002), regarding labor rates and standards for contracts using Public Assistance Program funds.

4.3.18. Illinois Deaf and Hard of Hearing Commission (IDHHC)

- 4.3.18.1. Coordinate the identification of interpreters and translators.
- 4.3.18.2. Identify deaf and hard-of-hearing populations in affected areas.
- 4.3.18.3. Provide field operations guidelines for communication with deaf and hard-of-hearing individuals.
- 4.3.18.4. Coordinate notification, activation, and deployment of interpreters and translators with support agencies.
- 4.3.18.5. Provide service provision statistics to the SEOC Manager.
- 4.3.18.6. Monitor and advise the SEOC on sustainment requirements for interpreter and translator services.

4.3.19. Illinois Department of Children and Family Services (DCFS)

- 4.3.19.1. Identify service population demographics within affected areas.
- 4.3.19.2. Provide staff and support to MARC operations to facilitate the following:
 - 4.3.19.2.1. Accountability of all youth in state care throughout all living arrangements.
 - 4.3.19.2.2. Resumption of child-care services, and
 - 4.3.19.2.3. Information on support to youth in state care.
- 4.3.19.3. Provide service provision statistics to the SEOC Manager.



- 4.3.19.4. Monitor and advise the SEOC on sustainment requirements for staff and support to MARCs.
- 4.3.19.5. Assist with placement of unaccompanied minors over whom DCFS has legal custody.
- 4.3.19.6. Coordinate financial assistance provision for youth in state care.
- 4.3.19.7. Provide youth support services for youth in state care.
- 4.3.19.8. Support coordination of emergency day care services.
- 4.3.19.9. Provide subject matter experts and personnel with specialized training necessary for child protective services.

4.3.20. Illinois State Police (ISP)

- 4.3.20.1. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to Law Enforcement services, facilities, sites, and programs at the federal, state, and local levels.
- 4.3.20.2. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to public safety capabilities and services, laboratory services, prevention and protection programs, and records processes or services.
- 4.3.20.3. Provide security for recovery activities.
- 4.3.20.4. Coordinate the use of law enforcement mutual aid resources in support of recovery.
- 4.3.20.5. Provide sworn law enforcement personnel for control of incident scenes, site access, securing, and transportation of artifacts, archives, valuables, and critical resources.

4.3.21. Illinois National Guard (ILNG)

- 4.3.21.1. Assist in the collection, receipt, and compilation of situational reports on damage impacts to services, facilities, sites, and programs at the federal, state, and local levels.



- 4.3.21.2. Provide logistical support, including air and ground transportation, for recovery supplies, personnel, and equipment in support of disaster assistance.
- 4.3.21.3. Support the provisioning of resources to meet humanitarian needs, essential life-safety services, and security and protection requirements.

4.3.22. Illinois Department of Revenue (IDOR)

- 4.3.22.1. Provide staff and support to MARC operations to provide information on tax implications of the disaster.
- 4.3.22.2. Provide service provision statistics to the SEOC Manager.
- 4.3.22.3. Monitor and advise the SEOC on sustainment requirements for staff and support to MARCs.
- 4.3.22.4. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to services, facilities, sites, and programs at the federal, state, and local levels.

4.3.23. Office of the Illinois Attorney General (OIAG)

- 4.3.23.1. Provide staff and support to MARC operations to facilitate consumer protection support regarding the following:
 - 4.3.23.1.1. Unregistered and unlicensed charities, and
 - 4.3.23.1.2. Contractor fraud and illegal business practices.
- 4.3.23.2. Provide service provision statistics to the SEOC Manager.
- 4.3.23.3. Monitor and advise the SEOC on sustainment requirements for staff and support to MARCs.
- 4.3.23.4. Provide legal assistance and representation for damage to public facilities and objects.

4.3.24. Illinois Public Works Mutual Aid Network (IPWMAN)



- 4.3.23.5. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to public works capabilities, services, facilities, sites, and programs at the local level.

4.3.25. Mutual Aid Box Alarm System (MABAS)

- 4.3.25.1. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to firefighting capabilities, services, facilities, sites, and programs at the local level.

4.3.26. Illinois Secretary of State (SOS)

- 4.3.26.1. Provide staff and support to MARC operations to facilitate the following:
 - 4.3.26.1.1. State identification document replacement and
 - 4.3.26.1.2. Mobile home vehicle title replacement.
- 4.3.26.2. Provide service provision statistics to the SEOC Manager.
- 4.3.26.3. Monitor and advise the SEOC on sustainment requirements for staff and support to MARCs.
- 4.3.26.4. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to services, facilities, sites, and programs at the federal, state, and local levels.
- 4.3.26.5. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to public safety capabilities and services, prevention and protection programs, records processes or services, and natural and cultural resources.
- 4.3.26.6. Coordinate the use of State Capitol Complex facilities for recovery activities.
- 4.3.26.7. Aid in the replacement of state identification, including driver's licenses, state ID cards, vehicle titles, and license plates.
- 4.3.26.8. Provide for the issuance of specialized identification for restricted access to recovery locations and activities.



- 4.3.26.9. Work with agencies to ensure resources necessary for the identification, preservation, and recovery of books, vital records, government documents, and the facilities in which they are stored are determined promptly.
- 4.3.26.10. Coordinate with other state departments/agencies, organizations, institutions, and associations that have an identified role, and with other federal agencies as warranted, to secure needed resources and subject matter expertise.
- 4.3.26.11. Identify program availability, specific types of needs, and unique requirements for historical properties, artifacts, archives, valuables, collections, critical resources, vital records, and government records.
- 4.3.26.12. Develop a list of the support agencies, as well as a list of vendors and contractors, to include 24/7 points of contact and specific capabilities, limitations, and responsibilities.
- 4.3.26.13. Coordinate the delivery of disaster assistance to affected institutions, properties, and facilities.
- 4.3.26.14. Coordinate with the Illinois Capitol Development Board (ICDB) and CMS for expedient identification of state-owned buildings that can be used for the secure storage of historical properties, artifacts, archives, valuables, collections, critical resources, vital records, and government records.
- 4.3.26.15. Coordinate the provision of sworn law enforcement personnel with ISP for control of incident scenes, site access, securing, and transportation of artifacts, archives, valuables, and critical resources.

4.3.27. Illinois State Board of Education (ISBE)

- 4.3.27.1. Coordinate with local school districts to provide staff and support to MARC operations to facilitate the following:
 - 4.3.27.1.1. Resumption of education services, and
 - 4.3.27.1.2. Information on school nutrition programs.
- 4.3.27.2. Provide service provision statistics to the SEOC Manager.



- 4.3.27.3. Monitor and advise the SEOC on sustainment requirements for staff and support to MARCs.
- 4.3.27.4. Provide guidance and technical assistance related to education licensure and standards.
- 4.3.27.5. Collect, receive, compile, develop, and submit situational reports on costs associated with recovery.
- 4.3.27.6. Provide personnel and critical resources to support recovery activities, as requested.

4.3.28. Illinois Department of Agriculture (IDOA)

- 4.3.28.1. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to the agricultural community, including services, facilities, sites, and programs at the federal, state, and local levels.
- 4.3.28.2. Coordinate recovery support for livestock operations and collaborate with state and local partners to support the care and recovery of household pets and service animals, as requested.
- 4.3.28.3. Coordinate the use of county and state fairgrounds for recovery activities, as requested.
- 4.3.28.4. Coordinate with response partners to support veterinary care, treatment, sheltering, and essential services for household pets and service animals during recovery operations.
- 4.3.28.5. Coordinate the availability of IDOA personnel and facilitate access to agency resources to support agricultural recovery efforts, as requested.

4.3.29. Illinois Environmental Protection Agency (IEPA)

- 4.3.29.1. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to services, facilities, sites, and programs at the federal, state, and local levels.
- 4.3.29.2. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to air, water, and wastewater, land and refuse facilities, systems, processes, and



services, to include overall minor disruptions that may cause a disproportionately significant impact on specific users.

- 4.3.29.3. Coordinate collection, receipt, compilation, and development of situational reports on damage impacts to facilities required to file toxic chemical release forms with the state and underground storage sites.

4.3.30. Governor's Office of Management and Budget (GOMB)

- 4.3.30.1. Provide guidance and technical assistance regarding budget and fund allocation issues.
- 4.3.30.2. Assist in identifying and providing additional financial resources when existing resources are insufficient for recovery efforts.
- 4.3.30.3. Analyze state agency programs and budgets.
- 4.3.30.4. Evaluate personnel and operating needs.
- 4.3.30.5. Provide personnel and critical resources to support recovery activities, as requested, including resources used to meet mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.

4.3.31. Illinois Department of Veterans' Affairs (IDVA)

- 4.3.31.1. Coordinate the use of Illinois Veterans' Homes and IDVA facilities in support of recovery operations.
- 4.3.31.2. Assist in the coordination of assistance to veterans.

4.3.32. Illinois Board of Higher Education (IBHE)

- 4.3.32.1. Coordinate assignment of external resources and personnel with specialized skills (e.g., food service staff, foreign language interpreters, mental health personnel, health care personnel, and logistics staff) available to assist in recovery.
- 4.3.32.2. Coordinate the use of colleges and universities' recovery operations.

4.3.33. Illinois Community College Board (ICCB)



- 4.3.33.1. Coordinate assignment of external resources and personnel with specialized skills (e.g., food service staff, foreign language interpreters, mental health personnel, health care personnel, and logistics staff) available to assist in recovery.
- 4.3.33.2. Coordinate the use of colleges and universities' recovery operations.

4.3.34. Illinois Department of Healthcare and Family Services (HFS)

- 4.3.34.1. Coordinate the provision of durable medical equipment from network providers.
- 4.3.34.2. Provide lists of individuals in the Medicaid program who have been issued durable medical equipment.

4.3.35. Illinois Housing Development Authority (IHDA)

- 4.3.35.1. Provide technical assistance on available federal or state housing programs.
- 4.3.35.2. Coordinate the use of available IHDA-financed properties for interim and long-term housing, as defined herein.
- 4.3.35.3. When requested by the Governor's Office, assist the IEMA-OHS Recovery Division with the construction of interim and long-term housing, as defined herein, by providing financing to developers of affordable housing.

5. Illinois Recovery Task Force (IRTF)

5.1. Overview

- 5.1.1. Illinois Recovery Task Force (IRTF) serves to create a holistic reporting structure concerning recovery issues, which includes local, state, regional, federal, non-governmental, and private sector stakeholders. The inclusion of a variety of stakeholders allows for the more efficient use of resources and communication of information to create a more unified recovery effort. The IRTF is tasked with addressing pre- and post-disaster recovery planning and coordination needs and activities. By planning, the recovery process will be more efficient and better serve the people of Illinois as they rebuild their lives.



5.2. Purpose

- 5.2.1. The IRTF's activities include but are not limited to providing technical assistance to local communities for pre- and post-disaster recovery planning, educating stakeholders about the recovery process, encouraging adequate insurance coverage, encouraging continuity planning, supporting recovery-focused outreach to minority groups and those with access and functional needs, and developing processes, plans, and procedures for supporting post-disaster recovery operations that could last for years.
- 5.2.2. The desired outcome of IRTF activities is to create a unified recovery effort that encompasses pre- and post-disaster activities to build a flexible and resilient recovery framework.

5.3. Structure

- 5.3.1. The IRTF is a committee composed of representatives of various stakeholders, including local, state, regional, federal, non-governmental, and private sector stakeholders. These representatives should know their organization's structure, processes, and resources. The members will be appointed in writing by their organization's leadership and should have the authority to make commitments on behalf of their agency.

- 5.3.1.1. Representation

- 5.3.1.1.1. The IRTF will be chaired by the IEMA-OHS Recovery Division Chief, designated in writing by the Director of IEMA-OHS.

- 5.3.1.1.2. The IRTF chair will choose a vice chair from among the appointed representatives to lead the IRTF in the absence of the chair.

- 5.3.1.2. Decision-Making and Authoritative Processes

- 5.3.1.2.1. On issues requiring a vote, each organization is limited to a single vote that must be cast by their leadership designated representative.

- 5.3.1.2.2. In the event the designated representative is unable to attend, members can cast their vote in one of the following ways:



5.3.1.2.2.1. A proxy may cast their vote, provided the designated representative notifies the chair of the proxy's identity in writing before the meeting.

5.3.1.2.2.2. Via an email to the IRTF chair

5.3.1.2.2.3. Via electronic survey

5.3.1.2.2.4. And/or other means deemed appropriate by the IRTF chair.

5.3.1.2.3. Votes will be decided by a simple majority, except in the case of charter modifications. Charter modifications will require the approval of two-thirds of the IRTF membership.

5.4. IRTF Recovery Support Functions (RSFs)

5.4.1. Community Assistance

5.4.1.1. The Community Planning and Capacity Building RSF unifies and coordinates expertise and assistance programs across governments, as well as nongovernment partners, to aid local governments in building their local capabilities to effectively plan for and manage recovery and engage the whole community in the recovery planning process.

5.4.2. Economic Recovery

5.4.2.1. Economic Recovery is the ability to return economic and business activities (including agriculture) to a state of health and develop new economic opportunities that result in a sustainable and economically viable community. The Economic Recovery RSF integrates the expertise of the Federal Government to help local governments, state agencies, and the private sector sustain and/or rebuild businesses and employment, and develop economic opportunities that result in sustainable and economically resilient communities after an incident.

5.4.3. Health, Education, and Human Services



- 5.4.3.1. Healthcare is not only vital to the health and safety of Illinoisans but is also an economic driver in many communities, which, if damaged, makes this sector critical to most communities' disaster recovery. Social services have a major impact on the ability of a community to recover. The support of social services programs for at-risk and vulnerable children, individuals, and families affected by a disaster can promote a more effective and rapid recovery. The Health and Social Services RSF outlines the federal framework to support locally-led recovery efforts to address public health, healthcare facilities, coalitions, and essential social service needs. Displaced individuals in need of housing will also need health and social services support.

5.4.4. Housing Recovery

- 5.4.4.1. The Housing Recovery RSF coordinates and facilitates the delivery of Federal resources to implement housing solutions that effectively support the needs of the whole community and contribute to its sustainability and resilience. Reducing housing impacts because of economic disruption is a critical and often challenging component of disaster recovery, but it must be adequate, affordable, and accessible to make a difference for the whole community. The requirement to quarantine away from family members, coupled with the loss of employment, produces a complex challenge that many Illinoisans are facing and will continue to face in the future.

5.4.5. Infrastructure Systems

- 5.4.5.1. The Infrastructure Systems RSF works with public and private sector infrastructure owners to facilitate the timely restoration of electricity, communications, water, wastewater, natural gas, and transportation services to affected communities. Loss of infrastructure results in many cascading effects that have wider ramifications on all aspects of life within affected communities. As most of the infrastructure in Illinois is privately held, the inclusion of private infrastructure partners in pre- and post-disaster planning efforts, training and exercise, and operational coordination is imperative to ensuring the efficient restoration of services to Illinoisans.

5.4.6. Natural and Cultural Resources



- 5.4.6.1. The Natural and Cultural Resources RSF merges the capabilities of government, public, private, and non-profit sectors to protect, preserve, conserve, and rehabilitate natural resources, cultural resources, and historic properties within affected communities. RSF members educate stakeholders about environmental and historical preservation requirements before a disaster and ensure that recovery efforts incorporate preservation requirements following disasters. The tangible benefits of natural and cultural resources include tourism, agriculture, and a variety of recreational spaces. But these resources also bring intangible benefits to communities, such as the preservation of history, opportunities for social interaction, and a shared sense of identity, which can inspire recovery efforts.



5.5. Organization

- 5.5.1. Each RSF will pursue IRTF-assigned objectives that fall into its purview as described above. In instances where an objective affects more than one RSF, the IRTF will determine which RSF will take the lead on the objective.
- 5.5.2. The IRTF will designate a primary agency for each RSF. The RSF primary agency will be responsible for organizing RSF activities by appointing a chair to lead the RSF.
- 5.5.3. The RSF chair will choose a vice chair from the RSF agencies to lead the RSF in the absence of the chair.



- 5.5.4. The RSF chair will collaborate with RSF partners to delegate recovery objectives to the appropriate agency or agencies, establish milestones, and work on assigned projects.
- 5.5.5. The RSF chair will serve as a member of the IRTF and report on RSF activities, progress, and challenges at IRTF meetings. A written report will be provided to the IRTF in addition to any verbal reports that occur during the IRTF meeting.
- 5.5.6. The RSF chair will prepare an agenda for each RSF meeting and distribute it to the RSF membership at least one week before the meeting via email, Microsoft Teams, or another medium deemed appropriate by the IRTF chair. The chair should entertain agenda item suggestions from the RSF membership.
- 5.5.7. The RSF chair will ensure meeting minutes are created and distributed to members, and a record is retained per the appropriate state retention schedule. The draft minutes will be distributed to the RSF membership within two weeks following the meeting via email, Microsoft Teams, or another medium deemed appropriate by the RSF chair.

5.6. Membership

- 5.6.1. IRTF membership is open to any local, state, regional, federal, non-governmental, and private sector stakeholders who wish to participate and whose leadership designates their representative in writing.
- 5.6.2. Representatives' terms on the IRTF are open-ended.
- 5.6.3. Member agencies' leadership may change their designated representative at their discretion. All representation changes must be made in writing.
- 5.6.4. Representatives' designations to the IRTF are assumed to survive changes in agency administration unless the new administration submits a written designation change.
- 5.6.5. Representatives may only occupy a single chair or vice chair position within the IRTF structure.
- 5.6.6. The IRTF membership list is maintained under separate cover by the IRTF chair.

5.7. Meeting Frequency

- 5.7.1. The IRTF will meet at least quarterly.



- 5.7.2. The RSFs will meet at least quarterly, separately from the IRTF.
- 5.7.3. IRTF and RSF meetings may be held in person, virtually, or as a hybrid of these options. If a meeting is not possible, the respective chairs may utilize email communication to conduct business.

5.8. Disaster Activation

- 5.8.1. When the SEOC activates for a disaster, the State Coordinating Officer (SCO) will coordinate with the State Emergency Operations Center (SEOC) manager to identify and coordinate short-term recovery objectives. It is anticipated that most of this activity will be supported by the IEMA-OHS Recovery Division; however, members of the IRTF and/or RSFs may be asked to assist with these operations.
- 5.8.2. As the disaster transitions to longer-term recovery, the SCO will assume leadership from the SEOC manager. In support of this leadership transition, tasks being conducted by the SEOC staff, e.g., ESF-5 Information and Planning, will transition to IRTF. Additionally, RSFs will be activated as needed to work on post-disaster recovery planning and recovery operations objectives. Those IRTF and RSF members serving as chairs and vice chairs will assume leadership roles in support of disaster recovery planning and operations.
- 5.8.3. IRTF and RSF members will refer to appropriate Standard Operating Guides and Job Aids for guidance on how to fulfill their assigned roles.

5.9. Resources

- 5.9.1. Each agency is responsible for supporting its participation in the IRTF. Meeting space, virtual meeting platforms, and other support will be provided by participating organizations from their existing resources. No additional funds or resources will be provided to organizations that participate in the IRTF or its supporting RSFs.

6. Authorities

- 1. The Robert T. Stafford Disaster Relief and Emergency Assistance Act (P.L.93-288), as amended.
- 2. The Disaster Mitigation Act of 2000 (P.L. 106-390), as amended.
- 3. The Post-Katrina Emergency Management Reform Act of 2006 (P.L.109-295), as amended.
- 4. Sandy Recovery Improvement Act of 2013 (P.L. 113.2), as amended.



5. The Single Audit Act of 1984 (P.L. 98-502, as amended), as amended.
6. 13 CFR Part 123, Small Business Administration Disaster Loan Program.
7. CFR Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (for disasters on or after December 26, 2014).
8. 44 CFR Part 13, Uniform Administrative Requirements for Grants and Cooperative Agreements to State and Local Governments (for disasters on or before December 25, 2014).
9. 44 CFR Part 206, Federal Disaster Assistance, as amended.
10. The Disaster Relief Act (15 ILCS 30/1-3), as amended.
11. The Illinois Emergency Management Agency Act (20 ILCS 3305/), as amended.
12. Illinois Oil and Gas Act (225 ILCS 725/1), as amended.
13. Illinois Gasoline Storage Act (430 ILCS 15/), as amended.
14. Illinois Motor Fuel Sales Act (815 ILCS 365/), as amended.
15. Illinois Public Utilities Act (220 ILCS 5/), as amended.
16. Illinois Environmental Protection Act. (415 ILCS 5/57), as amended.
17. Illinois Administrative Code: Title 41, Chapter I, Part 176, Administrative Requirements for Underground Storage Tanks and the Storage, Transportation, Sale, and Use of Petroleum and other Regulated Substances.
18. Illinois Administrative Code: Title 41, Chapter I, Part 160 Rules for Aboveground Bulk Storage Tanks.
19. Illinois Administrative Code: Title 41, Chapter I, Part 180 Rules for Aboveground Fuel Dispensing Storage Tanks.
20. Illinois Administrative Code: Title 35, Subtitle G, Chapter I, Subchapter D, Part 731, Underground Storage Tanks.

7. References

1. The Illinois Emergency Operations Plan (IEOP)
2. Illinois Natural Hazard Mitigation Plan (INHMP)



3. State of Illinois, Hazard Mitigation Grant Program (HMGP) Administrative Plan
4. State of Illinois, Public Assistance Program Administrative Plan
5. State of Illinois, Individuals and Households State Administrative Plan
6. National Response Framework (NRF)
7. National Disaster Recovery Framework (NDRF)

8. Acronyms & Definitions

1. For all definitions and acronyms addressed in this plan, please refer to the IEOP Base Plan, Appendix X-7 Glossary of Terms.