

Illinois Emergency Operations Plan

ESF-6 Mass Care, Emergency Assistance, Temporary Housing, and Human Services

Appendix X-7 Support to Evacuees

Illinois Emergency Management Agency and
Office of Homeland Security

September 23, 2026



Illinois Emergency Management Agency
and Office of Homeland Security



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Emergency Support Function (ESF) ESF-6 Mass Care, Emergency Assistance, Temporary Housing, and
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Appendix X-7 Support to Evacuees and Individual Shelter-In-Place
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 State of Illinois Managed Plan Emergency Support Function (ESF) 6 Appendix X-7 Support to Evacuees		
Title	ESF-6 Mass Care, Emergency Assistance, Temporary Housing, and Human Services Appendix X-7 Support to Evacuees	
Managing Division/Branch	Division of Operations	Strategic Planning – Inter-Agency Strategic Planning Cell (ISPC)
Drafted/Evaluated	The ISPC, in coordination with the ESF planning group	January 2026
Evaluated Against	1. Prior version, if applicable. 2. Federal statutes and regulations. 3. State statutes and administrative codes. 4. Federal, state, and IEMA-OHS policies and directives. 5. National Preparedness Goal 6. National Response Framework 7. NRF Emergency Support Function Annexes 8. FEMA Community Lifelines 9. National Disaster Recovery Framework (NDRF) 10. IEMA-OHS policies, plans, and common definitions list. 11. Corrective actions from After-Action Reports (AARs) and real-world events where this ESF was engaged.	
Plan Type	☐ New ☒ Revised	
Branch Manager Review and Approval	Scott Gauvin, Manager of Strategic Operations and Preparedness	July 7, 2026
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Supersedes	August 2021, IEOP, Appendix X7 – Support to Evacuees	



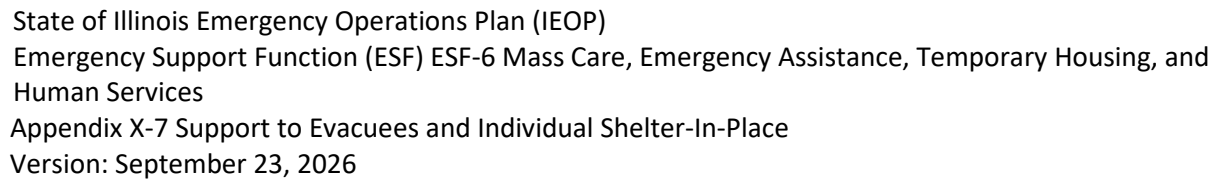
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State ESF -6, X-7 Coordinator	Support Agencies & Organizations
Illinois Emergency Management Agency and Office of Homeland Security (IEMA-OHS)	Illinois Board of Higher Education (IBHE) Illinois Community College Board (ICCB) Illinois Deaf and Hard of Hearing Commission (IDHHC)
Primary State Agencies & Organizations	Illinois Department on Aging (IDoA) Illinois Department of Agriculture (IDOA) Illinois Department of Central Management Services (CMS)
American Red Cross (ARC)	Illinois Department of Human Services (IDHS) Illinois Department of Natural Resources (IDNR) Illinois Department of Innovation and Technology (DoIT)
Federal ESF-6, X-7 Coordinator	Illinois Department of Public Health (IDPH) Illinois Department of Transportation (IDOT) Illinois National Guard (ILNG) Illinois State Board of Education (ISBE) Illinois State Police (ISP) Illinois Voluntary Organizations Active in Disasters (IL VOAD) The Salvation Army (SA)
U.S. Department of Homeland Security (DHS) U.S. Department of Health and Human Services (HHS) U.S. Department of State (DOS)	



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When changes are made to this document, the following procedures will be followed:

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1. Introduction

1.1. Purpose

- 1.1.1. Provide strategic guidance, coordination, and processes to support those evacuating from a disaster.

1.2. Scope

- 1.2.1. This appendix builds upon concepts and guidance provided in ESF-6, Mass Care, Emergency Assistance, Temporary Housing, and Human Services.
- 1.2.2. This appendix supports evacuees needing to evacuate from one part of the state to another and residents of other states evacuating into Illinois.
- 1.2.3. This appendix addresses both evacuation sites and reception centers.
 - 1.2.3.1. Evacuation sites are locations within or immediately adjacent to the disaster zones where the affected populations gather for evacuation information and assistance.
 - 1.2.3.2. Reception centers are locations to which evacuees travel to receive recovery service information and locations of short-term housing solutions.
- 1.2.4. This appendix addresses the coordination of priorities and resources between governmental agencies and non-governmental organizations (NGOs).
- 1.2.5. End state for evacuation support will be met when local jurisdictions no longer require state support, and there are no imminent life safety concerns.
- 1.2.6. This appendix does not address the following:
 - 1.2.6.1. Repatriation or the evacuation of non-combatant foreign evacuees from other countries; see ESF-6, Appendix X-5 Repatriation and Non-Combatant Foreign Evacuees.
 - 1.2.6.2. Mass care functions after evacuees have been relocated to short- or long-term housing solutions; see ESF-6, Appendix X-8 Alternate Housing Support.



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- 1.2.6.3. Feeding and hydration support; see ESF-6, Appendix X-2, Feeding and Hydration
- 1.2.6.4. Shelter support: see ESF-6, Appendix X-1 Shelter Support
- 1.2.6.5. Reunification support; see ESF-6, Appendix X-4 Notification, and Information.
- 1.2.6.6. Site security; see ESF-13 Public Safety and Security
- 1.2.6.7. Evacuation route facilitation and maintenance; see ESF-1 Transportation.
- 1.2.6.8. Processing and vaccination of animals; see ESF-6, Appendix X-6 Household Pets and Service Animals.
- 1.2.6.9. Decontamination procedures for evacuees and their belongings at reception sites (work with MABAS and State Fire Marshal).
- 1.2.6.10. Procurement of resources, see IEOP ESF-7 Resource Management and Logistics.
- 1.2.7. This appendix does not directly address the care for people with Access and Functional Needs (AFN) but incorporates the principles outlined in ESF-8, Appendix X-7 Access and Functional Needs to ensure Access and Functional Needs Support Services (AFNSS) are provided to those who need them.

1.3. Policy

- 1.3.1. All policies identified in ESF-6, Mass Care, Emergency Assistance, Temporary Housing, and Human Services remain in effect.
- 1.3.2. To the extent possible, the state will provide fuel, food, and water support to evacuees based on life safety or life-essential needs.
- 1.3.3. Local jurisdictions have primary responsibility for all evacuation support operations, including the establishment and management of evacuation sites and reception centers.
- 1.3.4. State support to evacuees will be prioritized to state-designated evacuation routes and supported facilities.



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- 1.3.5. The state will care for evacuees with Access and Functional Needs (AFN) through the provision of Access and Functional Needs Support Services (AFNSS) for those who need them.

1.4. Situation

- 1.4.1. A disaster has occurred requiring mass evacuations into, within, or out of Illinois.
- 1.4.2. One or more of the triggers outlined under 2.3.1 of this plan are present.

1.5. Assumptions

- 1.5.1. Local jurisdictions are overwhelmed and require state support with evacuations.
- 1.5.2. Immediate (0-24hr) evacuees will be comprised mostly of self-evacuating residents.
- 1.5.3. Intermediate (24hr+) evacuees will be transported through public or other specialized transport.
- 1.5.4. Evacuees will leave the disaster zone(s) quickly and without all necessary resources.
- 1.5.5. Some evacuees will require physical transportation assistance.
- 1.5.6. Fuel shortages along evacuation routes will require state support.
- 1.5.7. Family members will evacuate separately and require reunification.
- 1.5.8. Host communities will not be prepared to receive evacuees.
- 1.5.9. Evacuation routes will be impacted by factors including but not limited to:
- 1.5.9.1. Damage.
 - 1.5.9.2. Capacity restrictions.
 - 1.5.9.3. Weather.
 - 1.5.9.4. Road construction and
 - 1.5.9.5. Agricultural equipment.
- 1.5.10. Evacuees will be accompanied by household pets, service animals, livestock, and exotic pets.



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- 1.5.11. Local mutual aid assistance will be required.
- 1.5.12. The Emergency Management Assistance Compact (EMAC) may be required.
- 1.5.13. Voluntary and community-based organizations will respond in accordance with established charters or agreements and coordinate with local jurisdictions.
- 1.5.14. Resources will be limited by location, training, and operational readiness.
- 1.5.15. Responders will require just-in-time training (JITT).
- 1.5.16. Widespread cellular telecommunication outages and overwhelmed system capabilities will necessitate state and private sector intervention.
- 1.5.17. Healthcare services and Access and Functional Needs Support Services (AFNSS) will be required.
- 1.5.18. The lack of integrated and interoperable systems designed for evacuee tracking will contribute to the complexity of accountability.
- 1.5.19. Access and functional needs challenges among evacuees will necessitate specialized assistance.
- 1.5.20. Some evacuees will not seek assistance.

2. Concept of Operations

2.1. General

- 2.1.1. Local jurisdictions have the primary responsibility to ensure that adequate resources are available to meet the needs of the affected population.
- 2.1.2. Local jurisdictions will operate evacuation sites and reception centers and request support from mutual aid partners, NGOs, and the state.
- 2.1.3. State support for evacuation operations is based on resource availability, capability, capacity, and prioritization of efforts.
- 2.1.4. The SEOC will assign agencies having the responsibility for accountability and safety of:
 - 2.1.4.1. Unaccompanied minors,



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2.1.4.2. Vulnerable populations with individuals with Access and Functional Needs (AFN), and

2.1.4.3. Individuals are required to report their location to a state agency, such as parolees and registered sex offenders.

2.2. Notification, Alert, and Warning (NAW)

2.2.1. Public notification will occur before beginning and ending evacuation operations through the Authority Having Jurisdiction (AHJ) and the IEMA-OHS Public Information Officer (PIO), in accordance with ESF-15, External Affairs. All communication with the public shall be timely, clear, and accessible, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments, including in languages other than English.

2.2.1.1. Public messaging will be done through multiple methods to reach the whole community, including but not limited to:

2.2.1.1.1. Radio.

2.2.1.1.2. Satellite.

2.2.1.1.3. Illinois Century Network (ICN).

2.2.1.1.4. Digital messaging and social media.

2.2.1.1.5. Reverse 911.

2.2.1.1.6. Common carrier telephone/cellular.

2.2.1.1.7. Highway electronic/standard billboards.

2.2.1.1.8. Information boards at service operations sites, and

2.2.1.1.9. Partner agency's capabilities and field personnel.

2.3. Activation

2.3.1. Triggers for activation:

2.3.1.1. The number of evacuees exceeds the capacity of the local jurisdiction(s) to provide care and resources, or



- 2.3.1.2. Poor evacuation route conditions and lack of personal evacuee resources, such as gas, food, and water, along the route.

2.4. Resource Management

- 2.4.1. Requests for state support will be directed through the State Emergency Operations Center (SEOC).
- 2.4.2. The SEOC will coordinate state resources used in support of evacuation operations with responding agencies to avoid duplication of efforts and enable information sharing.
- 2.4.3. Transportation methods will utilize governmental and private sector resources and will be coordinated through the SEOC.

2.5. Reporting Requirements

- 2.5.1. The SEOC will collect and combine data from responding agencies to determine the incident scope and anticipate the needs of the evacuees.

2.6. Organization

2.6.1. Direction and Control

- 2.6.1.1. The SEOC is the single point of coordination for state support to evacuation operations.
- 2.6.1.2. State agencies and external organizations retain operational control of their resources.
- 2.6.1.3. The governor or designee has the authority to exercise overall coordination of resources belonging to the state.

2.6.2. Coordinating Elements

- 2.6.2.1. AHJs and partner organizations will determine evacuation requirements and then coordinate with SEOC for state-provided support to limit duplication of efforts.
- 2.6.2.2. The Business Emergency Operations Center (BEOC) will identify evacuation support resources available within the private sector.



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- 2.6.2.3. Line of Effort (LOE) Coordination Team – Mass Care will be activated at the direction of the SEOC Manager.
 - 2.6.2.3.1. A subunit specifically for evacuation support may be created under, or instead of, the Mass Care LOE Coordination Team.
 - 2.6.2.3.2. Strategic and operational guidance on LOE operations can be found in the IEOP Base Plan, Appendix X-3, Line of Effort.
- 2.6.2.4. The Red Cross will coordinate with coordinating and responding agencies to determine mass care requirements for evacuees.
- 2.6.2.5. The SEOC may assign State Area Commands (SAC) and State Unified Area Commands (SUAC) to be set up to coordinate resources for evacuation operations within a specified geographical area.

2.6.3. Federal Coordination

- 2.6.3.1. The SEOC is the single point of resource requests through FEMA.
- 2.6.3.2. SEOC representatives, state agencies, boards, and commissions will coordinate with federal counterparts in accordance with their enabling authority.
- 2.6.3.3. Where evacuations involve more than one state, FEMA and federal partners will support states in coordinating efforts through each state's SEOC.

3. Roles and Responsibilities

3.1. State ESF Coordinator

3.1.1. Illinois Emergency Management Agency and Office of Homeland Security (IEMA-OHS)

- 3.1.1.1. Coordinate the utilization of required ESF-6 support to execute missions presented by the SEOC Manager.



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- 3.1.1.2. Coordinates, integrates, and manages overall State efforts for ESF 6 – Mass Care, Emergency Assistance, Temporary Housing, and Human Services
- 3.1.1.3. Manages and updates resource availability for ESF 6 – Mass Care, Emergency Assistance, Temporary Housing, and Human Services
- 3.1.1.4. Assists in planning during activations and updates to the overall ESF plan.
- 3.1.1.5. Share intelligence with all mass care support agencies.
- 3.1.1.6. Coordinate with CMS to procure resources needed for evacuee support.
- 3.1.1.7. The IEMA-OHS PIO will collect and disseminate information and public messaging from support agencies and ensure that all communication with the public is timely, clear, and accessible, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.1.1.8. Relay public messaging through modes available to evacuees in transit, ensuring that all communication with the public is timely, clear, and accessible, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.

3.2. Primary State Agency/Organization

3.2.1. American Red Cross (Red Cross)

- 3.2.1.1. Staff the Red Cross SEOC Representative position.
- 3.2.1.2. Identify Red Cross resources to support evacuation efforts.
- 3.2.1.3. Obtain situational awareness from SEOC and relay to relevant Red Cross units.
- 3.2.1.4. Share Red Cross actions and information with the SEOC:
 - 3.2.1.4.1. Status of shelters.
 - 3.2.1.4.2. Status of evacuee support.



3.2.1.4.3. Special and specific needs of evacuees, and

3.2.1.4.4. Reunification programs.

3.2.1.5. Coordinate activities of support agencies through the SEOC and LOE.

3.2.1.6. Coordinate the provision of Access and Functional Needs Support Services (AFNSS) for evacuees with Access and Functional Needs (AFN) with IDHS and IDPH.

3.3. Support State Agencies/Organizations

3.3.1. Illinois Board of Higher Education (IBHE)

3.3.1.1. Staff the IBHE SEOC Agency Representative position.

3.3.1.2. Coordinate the use of colleges and universities as staging areas and reception centers when requested by SEOC. Identified locations for staging areas and reception centers must ensure ADA accessibility and compliance to allow for support for the whole community, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.

3.3.1.3. Coordinate assignment of external resources and personnel with specialized skills (e.g., food service staff, foreign language interpreters, mental health personnel, health care personnel, and logistics staff) available to assist in evacuation efforts, ensuring equitable utilization strategies that prioritize accessibility for individuals with physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.

3.3.2. Illinois Community College Board (ICCB)

3.3.2.1. Staff the ICCB SEOC Agency Representative position.

3.3.2.2. Coordinate the use of community colleges as staging areas and reception centers when requested by the SEOC. Identified locations for staging areas and reception centers must ensure ADA accessibility and compliance to allow for support for the whole



community, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.

- 3.3.2.3. Coordinate assignment of external resources and personnel with specialized skills (e.g., food service staff, foreign language interpreters, mental health personnel, health care personnel, and logistics staff) available to assist in evacuation efforts, ensuring equitable utilization strategies that prioritize accessibility for individuals with physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.

3.3.3. Illinois Deaf and Hard of Hearing Commission (IDHHC)

- 3.3.3.1. Staff the IDHHC SEOC Agency Representative position.
- 3.3.3.2. Coordinate the identification and deployment of deaf and hard-of-hearing interpreters and translators.
- 3.3.3.3. Provide field operations guidelines for communication with deaf and hard-of-hearing individuals.
- 3.3.3.4. Coordinate notification, activation, and deployment of deaf and hard-of-hearing interpreters and translators with support agencies.
- 3.3.3.5. Coordinate JITT with agencies providing interpreters and translators. JITT should include policies, procedures, and plans for the assistance and inclusion of all individuals regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.3.6. Monitor and advise the SEOC on sustainment requirements for interpreter and translator services.

3.3.4. Illinois Department on Aging (IDoA)

- 3.3.4.1. Staff the IDoA SEOC Agency Representative position.
- 3.3.4.2. Notify the Area Agencies on Aging (AAAs) and determine the role of the aging programs in aiding older adults and family caregivers.



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- 3.3.4.3. Work with the AAAs in assessing the impact of the disaster on older people and convey assessment findings to IEMA-OHS.
- 3.3.4.4. Work with the AAAs to provide outreach services (face-to-face), follow-up, and regular monitoring of service provider delivery of disaster-related services, ensuring equitable service distribution strategies that prioritize accessibility for individuals with physical, mobility, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.4.5. If needed and available, IDoA and AAAs will work with other disaster organizations, such as the Red Cross, to arrange for the use of senior centers as mass care shelters and food preparation sites. Identified locations for mass care shelters and food preparation sites must be ADA accessible and compliant to allow for support for the whole community, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.4.6. If needed and available, IDoA and AAAs will work with senior centers to provide transportation for older adults to mass care facilities. Transportation operations must be ADA accessible and compliant to allow for support for the whole community, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.4.7. Work with the AAAs for situational awareness and outreach to local known senior centers, assisted living centers, and long-term care facilities.
- 3.3.4.8. Identify IDoA or other transportation services for physical evacuation. Transportation services must be ADA accessible and compliant to allow for support for the whole community, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.4.9. Coordinate the use of Older Americans Act funding if a federal disaster or emergency is declared.

3.3.5. Illinois Department of Agriculture (IDOA)



- 3.3.5.1. Staff the IDOA SEOC Agency Representative position.
- 3.3.5.2. Coordinate the care of animals that may accompany evacuees.

3.3.6. Illinois Department of Central Management Services (CMS)

- 3.3.6.1. Staff the CMS SEOC Agency Representative position.
- 3.3.6.2. Assist IEMA-OHS in the procurement of resources to support evacuees, including resources that may be used to assist individuals with physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments with Access and Functional Need Support Services (AFNSS).
- 3.3.6.3. Assist in identifying certified translators and interpreters.
- 3.3.6.4. Provide mobile vehicle maintenance support through traveling mechanics.
- 3.3.6.5. Coordinate the use of CMS-managed state facilities and property, including state fuel depots and garages.
- 3.3.6.6. Assist in recruiting state employees available for assignments to support evacuee movement.

3.3.7. Illinois Department of Human Services (IDHS)

- 3.3.7.1. Staff the IDHS SEOC Agency Representative position.
- 3.3.7.2. Coordinate staff and resources to provide IDHS services at reception centers and evacuation sites, based on availability and organizational capacity, ensuring equitable distribution strategies that prioritize accessibility for individuals with physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.7.3. Coordinate the provision of Access and Functional Need Support Services (AFNSS) for evacuating individuals with access and functional needs with the Red Cross and IDPH.

3.3.8. Illinois Department of Natural Resources (IDNR)



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- 3.3.8.1. Staff the IDNR SEOC Agency Representative position.
- 3.3.8.2. Provide boats and all-terrain vehicles, when necessary, in support of evacuation operations.
- 3.3.8.3. Provide information on IDNR-owned/operated facilities and any water-related evacuations, rescues, or transport.
- 3.3.8.4. Provide data concerning flooding risks to the public and identify critical structural facilities such as roadways and levees that are threatened. Ensure that all communication with the public is timely, clear, and accessible, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.

3.3.9. Illinois Department of Innovation and Technology (DoIT)

- 3.3.9.1. Staff the DoIT SEOC Agency Representative position.
- 3.3.9.2. Assist with telecommunications and technology support services to state agencies engaged in evacuation operations.

3.3.10. Illinois Department of Public Health (IDPH)

- 3.3.10.1. Staff the IDPH SEOC Agency Representative position, ensuring public health, healthcare, and EMS considerations are represented across all SEOC coordination efforts and integrated with broader emergency support functions.
- 3.3.10.2. Coordinate public health, healthcare, and emergency medical services (EMS) at all staging areas, evacuation sites, and reception centers, in collaboration with local health departments, healthcare coalitions, EMS systems, IDHS, and the American Red Cross, ensuring services are accessible, scalable, and inclusive of individuals with access and functional needs (AFN).
- 3.3.10.3. Coordinate the provision of Access and Functional Needs Support Services (AFNSS) for evacuating individuals with access and functional needs (AFN) in partnership with the Red Cross and IDHS, ensuring compliance with legal requirements, best practices, and guidance outlined under ESF-8, Appendix X-7 Access and Functional Needs.



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- 3.3.10.4. Coordinate the collection, receipt, compilation, development, and dissemination of situational reports on threats to public health, public welfare, and the environment, including disease outbreaks, healthcare system strain, and environmental health hazards, to inform SEOC decision-making and statewide situational awareness.
- 3.3.10.5. Monitor and advise the SEOC on healthcare facility status, including operational capacity, staffing, supply availability, and any emergency conditions requiring coordinated response or resource support.
- 3.3.10.6. Coordinate with the SEOC and the Mutual Aid Box Alarm System (MABAS) for the provision of EMS services and resources, including ambulance strike teams, specialty care transport, and EMS personnel support, in accordance with ESF-8, Appendix X-3 Emergency Medical Services.
- 3.3.10.7. Coordinate with local health departments to monitor evolving public health needs, such as infectious disease trends, environmental health concerns, behavioral health indicators, and access to healthcare and public health services, ensuring issues are rapidly communicated and addressed through coordinated support.

3.3.11. Illinois Department of Transportation (IDOT)

- 3.3.11.1. Staff the IDOT SEOC Agency Representative position.
- 3.3.11.2. Coordinate the suspension of road maintenance, tolls, weigh station, and truck stop requirements for those evacuating out of an impacted area.
- 3.3.11.3. Provide road closure updates to the SEOC for public dissemination through the SEOC PIO, ensuring that all communication with the public is timely, clear, and accessible, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.11.4. Provide portable message boards to display critical traffic information for evacuees, ensuring that all communication with the public is timely, clear, and accessible, regardless of physical,



mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.

3.3.12. Illinois National Guard (ILNG)

- 3.3.12.1. Staff the ILNG SEOC Agency Representative position. This person should be prepared to:
 - 3.3.12.1.1. Coordinate ILNG support to ISP for traffic management, security operations, and distribution of sustainment resources along evacuation routes, ensuring equitable distribution strategies that prioritize accessibility for individuals with physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
 - 3.3.12.1.2. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREPs), including reporting on how response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication and transportation.

3.3.13. Illinois State Board of Education (ISBE)

- 3.3.13.1. Staff the ISBE SEOC Agency Representative position.
- 3.3.13.2. Coordinate the use of schools as reception centers and evacuation sites. Identified locations for staging areas and reception centers must be ADA accessible and compliant to allow for support for the whole community, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.13.3. Coordinate assignment of external resources and personnel with specialized skills (e.g., food service staff, foreign language interpreters, mental health personnel, health care personnel, and logistics staff) available to assist in evacuation efforts, ensuring equitable distribution strategies that prioritize accessibility for individuals with physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.

3.3.14. Illinois State Police (ISP)



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- 3.3.14.1. Staff the ISP SEOC Agency Representative position.
- 3.3.14.2. Coordinate with ILNG and local law enforcement to maintain the flow of traffic along evacuation routes.
- 3.3.14.3. Coordinate with ILNG and local law enforcement for security and protection along evacuation routes.
- 3.3.14.4. Coordinate with ILNG and local law enforcement to assist with the distribution of sustenance requirements for evacuees along evacuation routes, ensuring equitable distribution strategies that prioritize accessibility for individuals with physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.

3.3.15. Illinois Voluntary Organizations Active in Disasters (IL VOAD)

- 3.3.15.1. Staff the IL VOAD SEOC Representative position.
- 3.3.15.2. Provide information and strategic awareness between SEOC and VOAD representatives.
- 3.3.15.3. Coordinate VOAD response activities.
- 3.3.15.4. Communicate personnel needs between SEOC and VOAD representatives for support staffing for evacuation efforts.

3.3.16. The Salvation Army (SA)

- 3.3.16.1. Staff the Salvation Army SEOC Representative position.
- 3.3.16.2. Notify partner agencies.
- 3.3.16.3. Share information between the Salvation Army and the SEOC.
- 3.3.16.4. Obtain situational awareness from the SEOC and relay to relevant Salvation Army units:
 - 3.3.16.4.1. Locations of reception centers.
 - 3.3.16.4.2. Evacuation routes, and
 - 3.3.16.4.3. Safety concerns.



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3.3.16.5. Share the following Salvation Army actions and information:

3.3.16.5.1. Status of emotional & spiritual care support.

3.3.16.5.2. Status of evacuee support.

3.3.16.5.3. Special and specific needs of evacuees, and

3.3.16.5.4. Reunification programs.

3.3.16.6. Notify SATERN (Salvation Army Team Emergency Radio Network)

3.3.16.6.1. Reunification efforts

3.3.16.6.2. Transmit evacuee manifests to ERCs and ERSs

3.3.16.7. Coordinate activities of support agencies through the SEOC and
LOE.

4. Authorities

1. United States Code, Robert T. Stafford Disaster Relief and Emergency Assistance Act, as amended, 42 U.S.C. 5121 et seq., as amended.
2. United States Code, 42 U.S.C. 3001 et seq., Older Americans Act of 1965, as amended.
3. Illinois Compiled Statutes, 5 ILCS 335/3, Disaster Service Volunteer Leave Act, as amended.
4. Illinois Compiled Statutes, 20 ILCS 105, Illinois Act on the Aging, as amended.
5. Illinois Compiled Statutes, 20 ILCS 110, Civil Administrative Code of Illinois (Department on Aging Law), as amended.
6. Illinois Compiled Statutes, 20 ILCS 505, Children and Family Services Act, as amended.
7. Illinois Compiled Statutes, 20 ILCS 510, Civil Administrative Code of Illinois. (Department of Children and Family Services Powers Law), as amended.
8. Illinois Compiled Statutes, 20 ILCS 1305, Department of Human Services Act, as amended.
9. Illinois Compiled Statutes, 20 ILCS 805, Civil Administrative Code of Illinois (Department of Natural Resources), Conservation Law, as amended.



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10. Illinois Compiled Statutes, 20 ILCS 1705, Mental Health and Developmental Disabilities Administrative Act, as amended.
11. Illinois Compiled Statutes, 20 ILCS 1710, Civil Administrative Code of Illinois. (Department of Human Services (Mental Health and Developmental Disabilities) Law), as amended.
12. Illinois Compiled Statutes, 20 ILCS 2205, Civil Administrative Code of Illinois. (Department of Healthcare and Family Services Law), as amended.
13. Illinois Compiled Statutes, 20 ILCS 205, Civil Administrative Code of Illinois. (Department of Agriculture Law), as amended.
14. Illinois Compiled Statutes, 20 ILCS 2705, Civil Administrative Code of Illinois. (Department of Transportation Law), as amended.
15. Illinois Compiled Statutes, 20 ILCS 2305, Department of Public Health Act, as amended.
16. Illinois Compiled Statutes, 20 ILCS 2310, Civil Administrative Code of Illinois. (Department of Public Health Powers and Duties Law), as amended.
17. Illinois Compiled Statutes, 20 ILCS 2605, Civil Administrative Code of Illinois. (Department of State Police Law), as amended.
18. Illinois Compiled Statutes, 20 ILCS 3305, Illinois Emergency Management Agency Act, as amended.
19. Illinois Administrative Code, Title 29, Emergency Services, Disasters, and Civil Defense, as amended.
20. Illinois Compiled Statutes, 775 ILCS 5, Illinois Human Rights Act, as amended.
21. Illinois Administrative Code, Part 400, Illinois Accessibility Code, Section 400.310, as amended.
22. United States Code of Federal Regulations, 28 C.F.R. 35, Nondiscrimination based on Disability in State and Local Government Services, as amended.
23. United States Code of Federal Regulations, 42 U.S.C. 3601, Title VIII of the Civil Rights Act (Fair Housing Act), as amended.
24. United States Code of Federal Regulations, 44 C.F.R. Part 7, Nondiscrimination in Federally Assisted Programs, as amended.



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25. United States Code, 20 U.S.C. 1405; 29 U.S.C. 794; 42 U.S.C. 290dd-2; 21
26. U.S.C. 1174, Part 84, Nondiscrimination on the Basis of Handicap in Programs or Activities Receiving Federal Financial Assistance, as amended.
27. United States Department of Homeland Security, Homeland Security Presidential Directive-12, August 27, 2004.
28. United States Code of Federal Regulations, 28 C.F.R. Part 35, Nondiscrimination on the Basis of Disability in State and Local Government Services, as amended.
29. United States Code of Federal Regulations, 28 C.F.R. Part 36, Nondiscrimination on the Basis of Disability by Public Accommodations and in Commercial Facilities, as amended.
30. United States Code, 29 U.S.C. 794, Section 504, Rehabilitation Act of 1973, § 794, as amended.
31. United States Code, 42 U.S.C. 12132, Americans with Disabilities Act, Subchapter II – Public Services, as amended.
32. United States Code, 36 U.S.C. §§300101-300111, re-codified 2007, Congressional Charter of the American National Red Cross, as amended.

5. References

1. Standard Guide for Population-Related Disaster Services, IEMA-OHS, as amended.

6. Acronyms & Definitions

1. For all definitions and acronyms addressed in this plan, please refer to the IEOP Base Plan, Appendix X-7 Glossary of Terms.