

Illinois Emergency Operations Plan

ESF-6 Mass Care, Emergency Assistance, Temporary Housing, and Human Services

Appendix X-6 Household Pets and Service Animals

Illinois Emergency Management Agency and
Office of Homeland Security

September 23, 2026



Illinois Emergency Management Agency
and Office of Homeland Security



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State of Illinois Emergency Operations Plan (IEOP)
Emergency Support Function (ESF) ESF-6 Mass Care, Emergency Assistance, Temporary Housing, and
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 State of Illinois Managed Plan Emergency Support Function (ESF) 6 Appendix X-6 Household Pets and Service Animals		
Title	ESF-6 Mass Care, Emergency Assistance, Temporary Housing, and Human Services Appendix X-6 Household Pets and Service Animals	
Managing Division/Branch	Division of Operations	Strategic Planning – Inter-Agency Strategic Planning Cell (ISPC)
Drafted/Evaluated	The ISPC, in coordination with the ESF planning group	January 2026
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Plan Type	☐ New ☒ Revised	
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State ESF-6, X-6 Coordinator	Support Agencies & Organizations
Illinois Emergency Management Agency and Office of Homeland Security (IEMA-OHS)	American Red Cross (ARC) Illinois Board of Higher Education (IBHE) Illinois Community College Board (ICCB) Illinois Department of Central Management Services (CMS) Illinois Department of Corrections (IDOC) Illinois Department of Innovation and Technology (DoIT) Illinois Department of Natural Resources (IDNR) Illinois Department of Public Health (IDPH) Illinois National Guard (ILNG) Illinois State Board of Education (ISBE) Illinois State Veterinary Medical Association (ISVMA) International Foundation for Animal Welfare (IFAW) Rescue Bank University of Illinois College of Veterinary Medicine (UICVM)
Primary State Agencies & Organizations	
Illinois Department of Agriculture (IDOA)	
Federal ESF-6, X-6 Coordinator	
U.S. Department of Agriculture (USDA)	



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Record of Changes

When changes are made to this document, the following procedures will be followed:

1. Changes will be issued by the Inter-Agency Strategic Planning Cell at IEMA-OHS and transmitted to agencies, personnel, and other designees specified by the IEMA-OHS Director or designee via electronic means.
2. When a change is made, an entry will be made in the following log:

CHANGE NUMBER	DATE ENTERED	PAGES OR SECTIONS CHANGED	ENTERED BY
1	January 2026	Biannual Review	Glenn Smith



1. Introduction

1.1. Purpose

- 1.1.1. Provide strategic and operational guidance for the coordination of state support for the health, welfare, and safety of household pets and service animals during and after a disaster.

1.2. Scope

- 1.2.1. This appendix provides the strategic framework and responsibility assignments for agencies and organizations responding to and assisting with recovery from a disaster or public health emergency requiring state-supported care of household pets and service animals.
- 1.2.2. This appendix addresses the household pets and service animals' element of Emergency Support Function (ESF) 6 of the National Response Framework (NRF) necessary to maintain the Federal Emergency Management Agency (FEMA) Food, Hydration, Shelter, and Community Lifeline.
- 1.2.3. This appendix addresses support for animal evacuations and sheltering, the provision of emergency medical care, food and water, identification protocols, and procedures for owner reunification.
- 1.2.4. This appendix does not address the following:
 - 1.2.4.1. Response protocols to animal disease outbreaks; see IDOA hazard-specific response plans.
 - 1.2.4.2. Support to household pets and service animals housed outside of congregate disaster sheltering.
 - 1.2.4.3. Site security at all operations; see ESF-13, Public Safety and Security
 - 1.2.4.4. Care for animals other than household pets and service animals; see ESF-11, Agriculture and Natural Resources.
 - 1.2.4.5. Animal euthanasia and carcass disposal; see the Illinois Animal Mortality Act (Formerly the Dead Animals Act).

- 1.2.5. This appendix applies to:



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- 1.2.5.1. Illinois local governments,
 - 1.2.5.2. Illinois state government,
 - 1.2.5.3. Federal government agencies, when deployed to the state,
 - 1.2.5.4. Private sector and NGOs with a role in delivering state-supported animal welfare operations, and
 - 1.2.5.5. Coordinating elements with a role in state-supported animal welfare operations.
- 1.2.6. Operational and tactical details necessary to implement this appendix can be found in:
- 1.2.6.1. Plans, policies, and procedures of the Illinois Department of Agriculture (IDOA), and
 - 1.2.6.2. Plans, policies, and procedures of the American Red Cross.

1.3. Policy

- 1.3.1. General State response and recovery policy is outlined in the IEOP Base Plan: Purpose, Scope, Policy, Situation Overview, and Planning Assumptions, and incorporated herein by reference.
- 1.3.2. All policy statements under Purpose, Scope, Policy, Situation Overview, and Planning Assumptions in IEOP ESF-6, Mass Care, Emergency Assistance, Temporary Housing, and Human Services are incorporated herein by reference.
- 1.3.3. Animals will be sheltered in an appropriate facility, including adequate temperature control, space per animal, and animal relief areas.
- 1.3.4. Service animals, federally recognized as dogs and miniature horses, will be permitted to accompany their owners through all public areas in accordance with the Americans with Disabilities Act (ADA).
- 1.3.5. Emotional support animals and other household pets are not considered service animals and will not be guaranteed the same access.



- 1.3.6. All animals accepted into state-recognized pet shelters will be administered a rabies vaccination unless owners can show proof of current vaccination status, in accordance with the Illinois Animal Control Act.
- 1.3.7. Staff in animal shelters are not required to give animals time outside of cages for exercise and relief. Responsibility for the care of the animals will remain with the owners.

1.4. Situation

1.4.1. General

- 1.4.1.1. The general situation overview for the state is outlined in the IEOP Base Plan: Purpose, Scope, Policy, Situation Overview, and Planning Assumptions, and Situation Overview, and is incorporated herein by reference.
- 1.4.1.2. The situation overview stated under Purpose, Scope, Policy, Situation Overview, and Planning Assumptions in IEOP ESF-6, Mass Care, Emergency Assistance, Temporary Housing, and Human Services is incorporated herein by reference.
- 1.4.1.3. An incident has disrupted the FEMA Food, Hydration, Shelter Community Lifeline, leading to state-supported initiatives to care for and/or shelter household pets and service animals.

1.4.2. Hazard and Threat Analysis Summary

- 1.4.2.1. The state's hazard and threat analysis summary for natural, technological, and human-caused disasters is outlined in the IEOP Base Plan: Purpose, Scope, Policy, Situation Overview, and Planning Assumptions and is incorporated herein by reference.

1.5. Assumptions

- 1.5.1. General planning assumptions for the state are outlined in the IEOP Base Plan: Purpose, Scope, Policy, Situation Overview, and Planning Assumptions and are incorporated herein by reference.



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- 1.5.2. Planning assumptions stated under Purpose, Scope, Policy, Situation Overview, and Planning Assumptions in IEOP ESF-6, Mass Care, Emergency Assistance, Temporary Housing, and Human Services are incorporated herein by reference.
- 1.5.3. An incident has disrupted the FEMA Food, Hydration, Shelter Community Lifeline to the extent that a local disaster has been declared and resources have been requested from the state to support congregate sheltering efforts.
- 1.5.4. Some residents with pets will choose not to evacuate or seek shelter rather than leave animals behind, or if they believe mass care operations will not care for their pets.
- 1.5.5. The Authority Having Jurisdiction (AHJ) and community-based organizations will independently implement animal sheltering and support operations.
- 1.5.6. Spontaneous animal sheltering will occur without a coordination element or sustainment plan.
- 1.5.7. AHJs will request assistance from the state.
- 1.5.8. Animal support requirements will exceed the resources and capabilities of any one agency or organization.
- 1.5.9. Affected populations seeking shelters will bring animals to shelters.
- 1.5.10. Household pets may include non-traditional animals such as birds, hamsters, reptiles, pigs, etc. that will need support.
- 1.5.11. Pets will be abandoned or separated from their owners in impacted areas.
- 1.5.12. Lost, stray, or animals incapable of being cared for by their owners will pose a danger to responders and the public.
- 1.5.13. Mutual aid assistance will be available through the Emergency Management Assistance Compact (EMAC).
- 1.5.14. Resources will be limited by location, training, and operational readiness.
- 1.5.15. Just-in-time training (JITT) will be required.
- 1.5.16. In catastrophic disasters, support to highly impacted areas will be extremely limited and/or delayed.



- 1.5.17. Service animals will remain with their owners throughout the disaster and will require care at their location.
- 1.5.18. Animal shelters will need to be quickly established and staffed during disaster situations and continue for extended periods post-disaster.
- 1.5.19. AHJs have incorporated the Pet Evacuation and Transportation Standards (PETS) Act of 2006 into their emergency operations plans.
- 1.5.20. State-supported shelters will allow residents to bring household pets into the shelters only if they are in a carrier or cage.

2. Concept of Operations

2.1. General

- 2.1.1. COP principles for the state are outlined in the IEOP Base Plan: Concept of Operations and incorporated herein by reference.
- 2.1.2. COP principles under Purpose, Scope, Policy, Situation Overview, and Planning Assumptions in IEOP ESF-6, Mass Care, Emergency Assistance, Temporary Housing, and Human Services are incorporated herein by reference.
- 2.1.3. During a state-declared disaster that requires household pet and service animal operations, the Illinois Department of Agriculture (IDOA) will deploy an agency representative to the SEOC.
- 2.1.4. The transportation, sheltering, protection, and care of animals is the primary responsibility of animal owners.
- 2.1.5. The AHJ, through its animal control facility or contracted licensed animal shelter, is the primary responsible party to identify, prioritize, and coordinate support activities for affected pets whose owners are unable to care for them.
- 2.1.6. Requests for resources to support household pet and service animal operations will be directed to the local EMA.
- 2.1.7. When a local EMA cannot fulfill a resource request from a provider of household pets and service animal services, it will request resources on the operator's behalf from the state through a WebEOC request routed to their IEMA-OHS Regional Coordinator.



2.2. Notification, Alert, and Warning (NAW)

- 2.2.1. NAW for IEMA-OHS staff, state agencies, non-governmental organizations (NGOs), and mobile support teams (MSTs) is outlined in the IEOP Base Plan: Concept of Operations and incorporated herein by reference.
- 2.2.2. Detailed procedures governing NAW for the state are outlined under IEOP ESF-2, Appendix X-1, Notification, Alert, and Warning, and incorporated herein by reference.
- 2.2.3. The SEOC Manager or designated representative is responsible for NAW for the IDOA Representatives when a state-declared disaster requires state resources for household pets and service animals.
- 2.2.4. The IDOA SEOC Representative is responsible for NAW for their agency personnel and offices using established plans, policies, procedures, and technologies.

2.3. Activation

- 2.3.1. SEOC activation decision-making is outlined in the IEOP Base Plan: Concept of Operations and incorporated herein by reference.
- 2.3.2. The IDOA SEOC Representative is responsible for activating IDOA coordinating elements that support household pets and service animal operations.

2.4. Communications

- 2.4.1. General communications coordination requirements for the state are outlined in the IEOP Base Plan: Communications Coordination and incorporated herein by reference.
- 2.4.2. Detailed communications coordination guidance for the state is outlined in IEOP ESF-2, Communications, and incorporated herein by reference.
- 2.4.3. IDOA may use communications systems internal to their organization that are used by the SEOC IDOA Representative.

2.5. Resource Management

- 2.5.1. General logistics requirements for the state are outlined in the IEOP Base Plan: Administration, Finance, and Logistics and incorporated herein by reference.



- 2.5.2. Detailed logistics requirements for the state are outlined under IEOP ESF-7, Resource Management and Logistics

2.6. Reporting Requirements

- 2.6.1. General information collection, analysis, and dissemination guidance for the state is outlined in the IEOP Base Plan: Information Collection, Analysis, and Dissemination and incorporated herein by reference.
- 2.6.2. Detailed information collection, analysis, and dissemination requirements for the state are outlined under IEOP ESF-5, Information and Planning, and incorporated herein by reference.
- 2.6.3. IDOA may establish information collection, analysis, and dissemination processes internal to their organization that must be integrated into SEOC Situation Reports (SITREP) and the state's COP.

2.7. Organization

2.7.1. Direction and Control

- 2.7.1.1. General guidance governing direction, control, and coordination for the state is outlined in the IEOP Base Plan: Direction, Control, and Coordination and incorporated herein by reference.
- 2.7.1.2. Detailed guidance governing direction, control, and coordination for the state is outlined under IEOP ESF-5, X-1, Direction, and Control and Coordination and incorporated herein by reference.
- 2.7.1.3. The SEOC IDOA Agency Representative is the primary point of coordination for state support for animal welfare services in the SEOC.

2.7.2. Coordinating Elements

- 2.7.2.1. The SEOC Manager, in coordination with the SEOC IDOA Agency Representative, may establish a Line of Effort (LOE) for animal welfare operations.



- 2.7.2.2. IDOA may use internal agency coordinating elements consistent with their plans, policies, and procedures to manage animal welfare operations.

2.7.3. Federal Coordination

- 2.7.3.1. General procedures for federal coordination with the state are outlined in the IEOP Base Plan: Direction, Control, and Coordination and incorporated herein by reference.
- 2.7.3.2. The SEOC IDOA Representative will coordinate with FEMA and the U.S. Department of Agriculture (USDA), Animal and Plant Health Inspection Service (APHIS), and Animal Care to resolve animal welfare issues that require federal intervention.
- 2.7.3.3. IDOA will coordinate with IDPH to request and coordinate deployed resources from the U.S. Department of Health and Human Services (HHS), Assistant Secretary for Preparedness and Response (ASPR), National Disaster Medical System (NDMS), and National Veterinary Response Teams (NVRTs).

3. Roles and Responsibilities

3.1. State ESF Coordinator

3.1.1. Illinois Emergency Management Agency and Office of Homeland Security (IEMA-OHS)

- 3.1.1.1. Coordinate the utilization of required ESF-6 support to execute missions presented by the SEOC Manager.
- 3.1.1.2. Coordinates, integrates, and manages overall State efforts for ESF 6 – Mass Care, Emergency Assistance, Temporary Housing, and Human Services
- 3.1.1.3. Manages and updates resource availability for ESF 6 – Mass Care, Emergency Assistance, Temporary Housing, and Human Services
- 3.1.1.4. Assist in planning during activations and updates to the overall ESF plan.



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3.1.1.5. SEOC Manager

- 3.1.1.5.1. Coordinate with SEOC agency representatives, internal and external organizations, and community partners in support of animal welfare operations.
- 3.1.1.5.2. Assist in the identification, acquisition, timely distribution, and accounting of services, equipment, and materials in support of resource requests.
- 3.1.1.5.3. Establish and direct LOE Coordination Teams required for strategic planning and coordination of state-supported animal welfare operations.
- 3.1.1.5.4. Establish incident management systems and assign coordinating elements for personnel and resources deployed by and on behalf of the state.
- 3.1.1.5.5. Ensure continuity of operations for maintenance and sustainment of animal welfare operations.
- 3.1.1.5.6. Coordinate with the SEOC voluntary agency Representative for the integration of volunteer and donations management support for animal welfare operations.
- 3.1.1.5.7. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners.
- 3.1.1.5.8. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public. Ensure that all communication with the public is clear and accessible, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.

3.1.1.6. Radiological Emergency Assessment Center (REAC) Manager



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- 3.1.1.6.1. Provide guidance on radiological decontamination and monitoring activities at animal welfare facilities related to radiological or nuclear emergency events. Office of Nuclear Safety (ONS) guidance related to livestock, feed, milk, and grazing is based upon Protective Action Guides intended to protect public health through the food supply.
- 3.1.1.6.2. Provide technical guidance on radiological impacts to animal welfare operations. REAC (Radiological Emergency Assessment Center) may provide general radiological assessment as part of their primary responsibility to protect the human population (Public Safety) related to radiological or nuclear emergency events. Office of Nuclear Safety (ONS) guidance related to livestock, feed, milk, and grazing is based upon Protective Action Guides intended to protect public health through the food supply.
- 3.1.1.6.3. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP) related to radiological or nuclear emergency events to maintain statewide radiological situational awareness through integration of fixed environmental monitoring systems, field monitoring assets, laboratory analyses, atmospheric dispersion modeling, and facility or licensee technical information related to radiological or nuclear emergency events.
- 3.1.1.6.4. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners. REAC provides scientific and technical clarification in support of Agency-approved messaging and does not serve as the Agency spokesperson. ONS supports the Public Information Officer by providing scientifically accurate technical information consistent with Agency-approved messaging.



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3.1.1.6.5. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public during radiological or nuclear emergency events. Ensure that all communication with the public during radiological or nuclear emergency events is clear and accessible, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments. ONS supports the Public Information Officer by providing scientifically accurate technical information consistent with Agency-approved messaging.

3.1.1.7. Business Emergency Operations Center (BEOC)

3.1.1.7.1. Coordinate with private sector companies and associated foundations involved in animal welfare, boarding, and feeding to support animal welfare operations.

3.1.1.7.2. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including reporting on how response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication

3.1.1.7.3. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners.

3.1.1.7.4. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public. Ensure that all communication with the public is clear and accessible, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.

3.2. Primary State Agency/Organization

3.2.1. Illinois Department of Agriculture (IDOA)



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- 3.2.1.1. Staff the SEOC IDOA Agency Representative position.
- 3.2.1.2. Coordinate with community partners to establish capabilities necessary for the health and well-being of household pets and service animals.
- 3.2.1.3. Identify IDOA personnel available to assist in animal care operations.
- 3.2.1.4. Coordinate with the SEOC to implement mutual aid agreements in support of household pets and service animal operations.
- 3.2.1.5. Coordinate with the SEOC to access additional resources from the EMAC.
- 3.2.1.6. In coordination with IDPH, request and coordinate deployed resources from the U.S. Department of Health and Human Services (HHS), Assistant Secretary for Preparedness and Response (ASPR), National Disaster Medical System (NDMS), and National Veterinary Response Teams (NVRTs).
- 3.2.1.7. Coordinate and direct animal health and well-being programs; establish priorities for resources and services and provide guidance on household pets and service animals.
- 3.2.1.8. Coordinate administrative processes and resources necessary for the use of county and state fairgrounds in support of animal welfare operations.
- 3.2.1.9. Assist in identifying and acquiring feed, veterinary services, and relocation of household pets and service animals in support of shelter service providers, ensuring equitable distribution strategies that prioritize accessibility for individuals with physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.2.1.10. Collaborate with non-governmental organizations (NGOs) that provide charitable services to the animal welfare community to access needed resources, ensuring equitable distribution strategies that prioritize accessibility for individuals with physical, mobility,



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visual, hearing, cognitive, or financial needs, abilities, or impairments.

- 3.2.1.11. Provide technical assistance with animal care operations on animal food safety.
- 3.2.1.12. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including reporting on how response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication.
- 3.2.1.13. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners.
- 3.2.1.14. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public, ensuring that communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats, languages, and through diverse communication platforms to effectively reach individuals with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding information.

3.3. Support State Agencies/Organizations

3.3.1. American Red Cross (ARC)

- 3.3.1.1. Staff the SEOC Red Cross Representative position.
- 3.3.1.2. Coordinate with American Red Cross disaster response operations leadership.
- 3.3.1.3. Identify household pet and service animal support requirements and make appropriate resource requests to the SEOC Manager.
- 3.3.1.4. Coordinate with SEOC agency representatives for state agency resourcing and support in accordance with support agency roles and responsibilities based on the scope and magnitude of the event.



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- 3.3.1.5. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including reporting on how response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication.
- 3.3.1.6. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners, ensuring communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats, languages, and through diverse communication channels to effectively reach people with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding information.
- 3.3.1.7. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public, ensuring that communications are accessible and inclusive of individuals with access and functional needs. This includes providing messages in multiple formats, languages, and via diverse communication channels to effectively reach people with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding information.

3.3.2. Illinois Board of Higher Education (IBHE)

- 3.3.2.1. Staff the IBHE SEOC Agency Representative position.
- 3.3.2.2. Identify personnel from the University of Illinois College of Veterinary Medicine and other colleges and universities to support care for household pets and service animals.
- 3.3.2.3. Identify colleges and universities available to support care for household pets and service animals in coordination with the IDOA SEOC Representative. Identified locations should ensure ADA accessibility and compliance to allow support care for the whole community, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.



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- 3.3.2.4. Coordinate notification, activation, and use of colleges and universities and personnel required for care of household pets and service animals, as directed by the SEOC manager.
- 3.3.2.5. Coordinate Just in Time Training (JITT) with colleges and universities providing personnel support for the care of household pets and service animals. JITT should include policies, procedures, and plans for the assistance and inclusion of all individuals regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.2.6. Monitor and advise the SEOC on sustainment requirements for colleges and universities providing support for the care of household pets and service animals.
- 3.3.2.7. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including reporting on how response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication.
- 3.3.2.8. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners, ensuring that communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats and languages and using diverse communication channels to effectively reach individuals with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding critical information.
- 3.3.2.9. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public, ensuring communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats, languages, and through various communication channels to effectively reach people with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding information.

3.3.3. Illinois Community College Board (ICCB)



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- 3.3.3.1. Staff the ICCB SEOC Agency Representative position.
- 3.3.3.2. Identify community colleges available for use in coordination with the IDOA SEOC Representative. Identified shelter locations for household pets and service animals should ensure ADA accessibility and compliance to allow for support care for the whole community, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.3.3. Identify personnel from Veterinary Technical Schools and community colleges to support care for household pets and service animals.
- 3.3.3.4. Coordinate notification, activation, JITT, and use of community colleges and personnel required for the care of household pets and service animals. JITT should include policies, procedures, and plans for the assistance and inclusion of all individuals regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.3.5. Monitor and advise the SEOC on sustainment requirements for community colleges providing care of household pets and service animals.
- 3.3.3.6. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including reporting on how response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication.
- 3.3.3.7. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners, ensuring that communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats, languages, and through various communication channels to effectively reach people with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding information.



- 3.3.3.8. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public, ensuring that communications are accessible and inclusive of individuals with access and functional needs. This includes providing messages in multiple formats, languages, and through diverse communication channels to effectively reach individuals with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding information.

3.3.4. Illinois Department of Central Management Services (CMS)

- 3.3.4.1. Staff the SEOC CMS Agency Representative position.
- 3.3.4.2. Identify state-owned facilities available for use as facilities to be used for the sheltering and care of household pets and service animals. Identified shelter locations for household pets and service animals should ensure ADA accessibility and compliance to allow for support care for the whole community, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.4.3. Assist with identifying personnel from state agencies available to assist in the sheltering and care of household pets and service animals.
- 3.3.4.4. Assist with the coordination of notification, activation, JITT, and deployment of state personnel required for the sheltering and care of household pets and service animals. JITT should include policies, procedures, and plans for the assistance and inclusion of all individuals regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.4.5. Monitor and advise the SEOC on sustainment requirements to support pet and animal care operations.
- 3.3.4.6. Identify state surplus resources available for use in animal care operations, ensuring equitable distribution strategies that prioritize accessibility for individuals with physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.



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- 3.3.4.7. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including reporting on how its response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication.
- 3.3.4.8. Assist the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners, ensuring communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats, languages, and through diverse communication channels to effectively reach individuals with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding information.
- 3.3.4.9. Assist with the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public, ensuring communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats, languages, and through diverse communication channels to effectively reach individuals with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding information.

3.3.5. Illinois Department of Corrections (IDOC)

- 3.3.5.1. Staff the SEOC IDOC Agency Representative position.
- 3.3.5.2. Identify correctional centers available in support of animal welfare operations in coordination with the IDOA SEOC Representative. Identified shelter locations for household pets and service animals should ensure ADA accessibility and compliance to allow for support care for the whole community, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.5.3. Provide resources in support of animal welfare operations from correctional industries, ensuring equitable distribution strategies that prioritize accessibility for individuals with physical, mobility,



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- visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.5.4. Identify individual in custody crews available to support the care of household pets and service animals.
 - 3.3.5.5. Identify IDOC personnel available to assist in the care of household pets and service animals.
 - 3.3.5.6. Coordinate notification, activation, JITT, and use of personnel required for the care of household pets and service animals. JITT should include policies, procedures, and plans for the assistance and inclusion of all individuals regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
 - 3.3.5.7. Monitor and advise the SEOC on sustainment requirements for IDOC personnel and offender support.
 - 3.3.5.8. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including reporting on how response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication.
 - 3.3.5.9. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners, ensuring communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats, languages, and through diverse communication channels to effectively reach individuals with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding information.
 - 3.3.5.10. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public, ensuring that communications are accessible and inclusive of individuals with access and functional needs. This includes providing messaging in multiple formats, languages, and through diverse communication channels to effectively reach individuals with disabilities, limited



English proficiency, and others who may face barriers to receiving or understanding information.

3.3.6. Illinois Department of Innovation and Technology (DoIT)

- 3.3.6.1. Staff the DoIT SEOC Agency Representative position.
- 3.3.6.2. Assist with providing telecommunications support services, devices, and equipment to state agencies, boards, and commissions assisting with state-supported mass care operations, including resources that may be used to assist individuals with physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments with Access and Functional Need Support Services (AFNSS).
- 3.3.6.3. Assist with the emergency procurement of telecommunication devices and equipment with the SEOC that may be needed by state agencies assisting with state-supported mass care operations.
- 3.3.6.4. Assist with providing information technology support services, devices, and equipment to state agencies, boards, and commissions assisting with state-supported mass care operations, including resources which may be used to assist individuals with physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments with Access and Functional Need Support Services (AFNSS).
- 3.3.6.5. Assist with providing emergency procurement of information technology devices and equipment with the SEOC that may be needed by state agencies assisting with state-supported mass care operations.
- 3.3.6.6. Assist state agencies, boards, and commissions assisting with state-supported mass care operations with identifying state agencies that can support the development and implementation of Geographic Information System (GIS) mapping solutions on their websites.
- 3.3.6.7. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including reporting on how response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication.



- 3.3.6.8. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners, ensuring communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats, languages, and through diverse communication channels to effectively reach individuals with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding information.

3.3.7. Illinois Department of Natural Resources (IDNR)

- 3.3.7.1. Staff the SEOC IDNR Agency Representative position.
- 3.3.7.2. Identify IDNR lands and property, including state parks, available for use in the care of household pets and service animals in coordination with the IDOA SEOC Representative.
- 3.3.7.3. Monitor and advise the SEOC on sustainment requirements for IDNR lands, property, and personnel being used for the care of household pets and service animals.
- 3.3.7.4. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including reporting on how response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication.
- 3.3.7.5. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners, ensuring that all communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats and languages and using diverse communication channels to effectively reach people with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding information.
- 3.3.7.6. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public.



3.3.8. Illinois Department of Public Health (IDPH)

- 3.3.8.1. Staff the IDPH SEOC Agency Representative position, ensuring that animal-related health risks and public health priorities are integrated across SEOC operations in coordination with supporting and primary agencies.
- 3.3.8.2. Coordinate the collection, receipt, compilation, development, and dissemination of situational reports on threats to public health, public welfare, and the environment, including zoonotic disease concerns and health risks associated with animals in disaster settings.
- 3.3.8.3. Assist with the procurement of potable water, ice, and portable toilets for facilities used for the care of household pets and service animals, in coordination with ESF-6 and ESF-11 partners, ensuring these environments are safe, sanitary, and consistent with public health guidance.
- 3.3.8.4. Identify the need for and provide technical assistance to animal care operations, including guidance on safe drinking water, sanitary waste disposal, vector control, and structural pest control management, to minimize public health risks associated with the congregate sheltering of animals.
- 3.3.8.5. Coordinate with the IDPH laboratory to test samples from animals suspected of having rabies or other diseases transmissible to humans, ensuring rapid diagnostics, reporting, and communication with local health departments and medical providers.
- 3.3.8.6. When requested by the Illinois Department of Agriculture (IDOA), coordinate the request for deployed veterinary or animal health resources from the U.S. Department of Health and Human Services (HHS), including the Assistant Secretary for Preparedness and Response (ASPR), National Disaster Medical System (NDMS), and National Veterinary Response Teams (NVRTs), to support animal care and zoonotic disease response in Illinois.
- 3.3.8.7. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including updates on zoonotic disease



surveillance, coordination with ESF-11 partners, animal care facility support, and environmental health risks associated with animals.

- 3.3.8.8. With the SEOC PIO and/or the JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners, including animal-related health advisories, risks of disease transmission, and guidance on pet sheltering and care.
- 3.3.8.9. With the SEOC PIO and/or the JIC, coordinate public information and messaging on response-related issues for the public, ensuring messages related to household pet and service animal safety, zoonotic disease prevention, and available resources are accessible and inclusive of individuals with limited English proficiency, access and functional needs, and disabilities.

3.3.9. Illinois National Guard (ILNG)

- 3.3.9.1. Staff the SEOC ILNG Representative position. This person will be prepared to:
 - 3.3.9.1.1. Coordinate ILNG personnel and resource support for animal welfare facilities, as requested.
 - 3.3.9.1.2. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREPs), including reporting on how response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication.
 - 3.3.9.1.3. With the SEOC PIO and/or the JIC, coordinate public information and messaging on ILNG response-related issues with internal and external response and recovery partners, as well as the public, ensuring that all communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats, languages, and through diverse communication channels to effectively reach individuals with disabilities, limited



English proficiency, and others who may face barriers to receiving or understanding information.

3.3.10. Illinois State Board of Education (ISBE)

- 3.3.10.1. Staff the ISBE SEOC Agency Representative position.
- 3.3.10.2. Identify schools available for use as animal welfare facilities in coordination with the SEOC Agency Representative. Identified shelter locations for household pets and service animals should ensure ADA accessibility and compliance to allow for support care for the whole community, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.10.3. Identify personnel from schools available to assist in animal welfare operations.
- 3.3.10.4. Coordinate notification, activation, JITT, and use of public and private schools and personnel required for animal welfare operations. JITT should include policies, procedures, and plans for the assistance and inclusion of all individuals regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.10.5. Monitor and advise the SEOC on sustainment requirements for schools providing animal welfare support.
- 3.3.10.6. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including reporting on how response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication.
- 3.3.10.7. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners.
- 3.3.10.8. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public. Ensure that all communication with the public is clear and accessible, regardless of



physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.

3.3.11. Illinois State Veterinary Medical Association (ISVMA)

- 3.3.11.1. Identify Illinois licensed veterinarians and veterinary technicians available to assist in the care of household pets and service animals.
- 3.3.11.2. Disseminate public information, crisis communications, and educational messaging that has been provided by IDOA/JIC. Ensure that all communication with the public is clear and accessible, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.11.3. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including reporting on how response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication.
- 3.3.11.4. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners, ensuring that all communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats and languages and utilizing diverse communication channels to effectively reach people with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding information.
- 3.3.11.5. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public, ensuring that communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats, languages, and through varied communication channels to effectively reach people with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding information.

3.3.12. International Foundation for Animal Welfare (IFAW)



- 3.3.12.1. Within 24 hours of request from IDOA, identify and provide personnel and resources to support the care of household pets and service animals, ensuring equitable distribution strategies that prioritize accessibility for individuals with physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.12.2. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including reporting on how response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication.
- 3.3.12.3. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners, ensuring that all communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats, languages, and through diverse communication channels to effectively reach people with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding critical information.
- 3.3.12.4. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public, ensuring that communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats, languages, and through diverse communication channels to effectively reach people with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding critical information.

3.3.13. Rescue Bank

- 3.3.13.1. Upon request from IDOA, identify and deliver animal food and supplies to support the care of household pets and service animals, ensuring equitable distribution strategies that prioritize accessibility for individuals with physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.
- 3.3.13.2. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including reporting on how response efforts are



addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication.

- 3.3.13.3. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners, ensuring that communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats and languages and using diverse communication channels to effectively reach people with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding information.
- 3.3.13.4. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public, ensuring that communications are accessible and inclusive of individuals with access and functional needs. This includes providing information in multiple formats, languages, and via diverse communication channels to effectively reach individuals with disabilities, limited English proficiency, and others who may face barriers to receiving or understanding critical information.

3.3.14. University of Illinois College of Veterinary Medicine (UICVM)

- 3.3.14.1. Identify personnel available to assist in the care of household pets and service animals.
- 3.3.14.2. Identify capabilities and resources necessary to receive and treat animals from the disaster area and disaster animal shelters that require higher levels of medical care.
- 3.3.14.3. Compile and report activities to be included in IEMA-OHS Situation Reports (SITREP), including reporting on how response efforts are addressing access and functional needs, such as availability of accessible devices, assistive tools, and accessible communication.
- 3.3.14.4. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues with internal and external response and recovery partners, while ensuring all information is access and functional needs compliant.



- 3.3.14.5. With the SEOC PIO and/or JIC, coordinate public information and messaging on response-related issues for the public. Ensure that all communication with the public is clear and accessible, regardless of physical, mobility, visual, hearing, cognitive, or financial needs, abilities, or impairments.

4. Authorities

1. All authorities found in IEOP ESF-6 Mass Care, Emergency Assistance, Temporary Housing, and Human Services.
2. Pet Evacuation and Transportation Standards (PETS) Act of 2006, as amended.
3. Illinois Animal Mortality Act, as amended.
4. Animal Welfare Act of 1966, as amended.
5. Illinois Animal Control Act, as amended.

5. References

1. Standard Guide for Population-Related Disaster Services, IEMA-OHS, as amended.

6. Acronyms & Definitions

1. For all definitions and acronyms addressed in this plan, please refer to the IEOP Base Plan, Appendix X-7 Glossary of Terms.